# USING 100 200 300 380 BILLION DNS QUERIES TO ANALYSE THE NAME COLLISION PROBLEM

Jim Reid, RTFM LLP jim@rfc 1 035.com

#### Background

- ICANN concerned about potential problems from new gTLDs clashing with existing *ad-hoc* use of these in domain names, "private" name spaces and certificates
  - · Some anecdotal evidence, but no hard data
- Study approved by ICANN board in mid May 2013
  - Is there a problem?
  - If so, how big is it?
  - What risk mitigation frameworks could be applied?

### Timing

- VERY Ambitious!
- Find, gather & analyse data
  - First find out how best to do that and what resources can be brought to bear
- Report by Durban ICANN meeting ~6 weeks away
  - Expect findings to be challenged/attacked/checked
  - · Light the touchpaper and watch the firework display...
- Got even scarier once the scope of the data crunching became apparent

# Objectives for DNS Component of the Study

- Count how often new gTLDs appear in root server traffic
  - Are these requests localised or diffuse?
  - Proper resolving servers or from forwarders/stubs?
  - How does this compare to traffic for existing TLDs?
- How often do new gTLD labels appear elsewhere in QNAMEs?
  - Where do they appear?
- · For bonus points, look at big resolver operators' traffic

#### Kick-Off

- Preliminary discussions took place at RIPE66 in Dublin
  - Many RSOs present, OARC meeting too
  - How best to get data and process them
- Use the DITL datasets at OARC
  - Only practical way to get access to suitable data
  - · Simple, quick solution to privacy and data protection concerns
  - RTFM LLP became an OARC member :-) \*

### Initial Scoping

- Helpful advice and software from Netnod
- · Got access to elderly box, an1.dns-oarc.net
  - 2-core I Ghz Opteron, 2GB RAM, limited local disk
- · Did some prototyping with packetq
- Some nasty shocks:
  - ~ 1000 new gTLDs found in a sample of the DITL pcaps
  - I pass over the 6TB of DITL pcaps for 2012 would take at least 2 weeks on this system: far too long

#### CAIDA to the Rescue

- · Lot of uncertainty over what other hardware could be provided:
  - · Could anything be ordered, delivered and set up in time?
  - Maybe NFS mount the datasets into the cloud somewhere?
    - Throw a bazillion CPUs at the problem
- Found out CAIDA had a server which could be made available
  - 8-core 2GHz Xeon, 7TB of scratch disk space
  - Running 5-6yo version of FreeBSD
  - · I pass over a year's DITL data would take less than a week

#### Software Choices

- Got a custom version of packetq from Netnod
  - SQL-like language for crunching through pcap files
  - Mostly counted things: QTYPEs, QNAMEs, source addresses
  - Not so good for label position counting/checking though
    - I week of CPU time for each N-th level label to inspect
- tcpdump, awk & fgrep for a second pass over pcap files
  - Second data run took I week of elapsed time

#### Software Choices - 2

- Use tcpdump & fgrep for a second pass over the pcaps
  - Generated text files containing pretty-printed DNS requests where any label matched a proposed gTLD
    - "Only" several GB of text files to then analyse
  - awk-based scripts chugged through these text files to do label position and source address prefix counts
    - Sometimes tripped over bad input data because of malformed (-ish) queries, e.g. *foo.bar.tld* .

# Scaling Issues Top 10 TLD Traffic Percentages

- Typical yearly root server DITL dataset is around 7TB and 250K pcap files
  - Others contribute to DITL too: RIRs, TLDs, ASI 12
  - ~5TB and 500,000 "clean" pcap files in 2017
- No standard file naming convention
  - Each RSO chooses their own

#### General Approach

- Split the ~250,000 pcap files for each year into 8 equal chunks
- · Run script over each pcap as an "atomic" operation
  - · Generate unique output files for each input file
    - Merge or aggregate these interim files later
    - Could process files by hand if bugs/corner cases pop up
  - No locking/synchronisation issues
  - · Just keep crunching, never stop or go back
  - Flag errors as corner cases, but don't allow these to get in the way or complicate the scripting

#### Triple-Distilled Data

- I: reduce terabytes of raw data to O(gigabytes) of rough results
- 2: distill rough results to O(megabytes) of refined results
- 3: feed refined results into spreadsheets and PHP-based tools for statistical analysis
  - · Summary results analysed in more detail by Interisle
    - Some sampling done too
  - · Interisle drew graphs and compiled tables for final report

#### Why no perl or python or...?

- CAIDA box had old versions of these
  - Incompatible with latest perl/python/whatever tools
- GNU autoconf nested dependency hell
  - Couldn't blooter existing stuff in case that affected the CAIDA users who'd lent out the box
- Had to ask for latest g++ compiler for packetq
  - Couldn't impose on sysadmin for even more goodwill

#### Why no Database?

- Couldn't realistically prototype/calibrate this in time
- Far too many unknowns
  - How big would the database(s) be?
    - What's the optimal size of the tables and indexes?
  - How long would it take to populate the database(s)?
    - Locking/synchronisation with 8 CPUs in parallel
  - How long would SQL queries take to run?
  - What if the database got corrupted or a scratch disk died?

### Findings

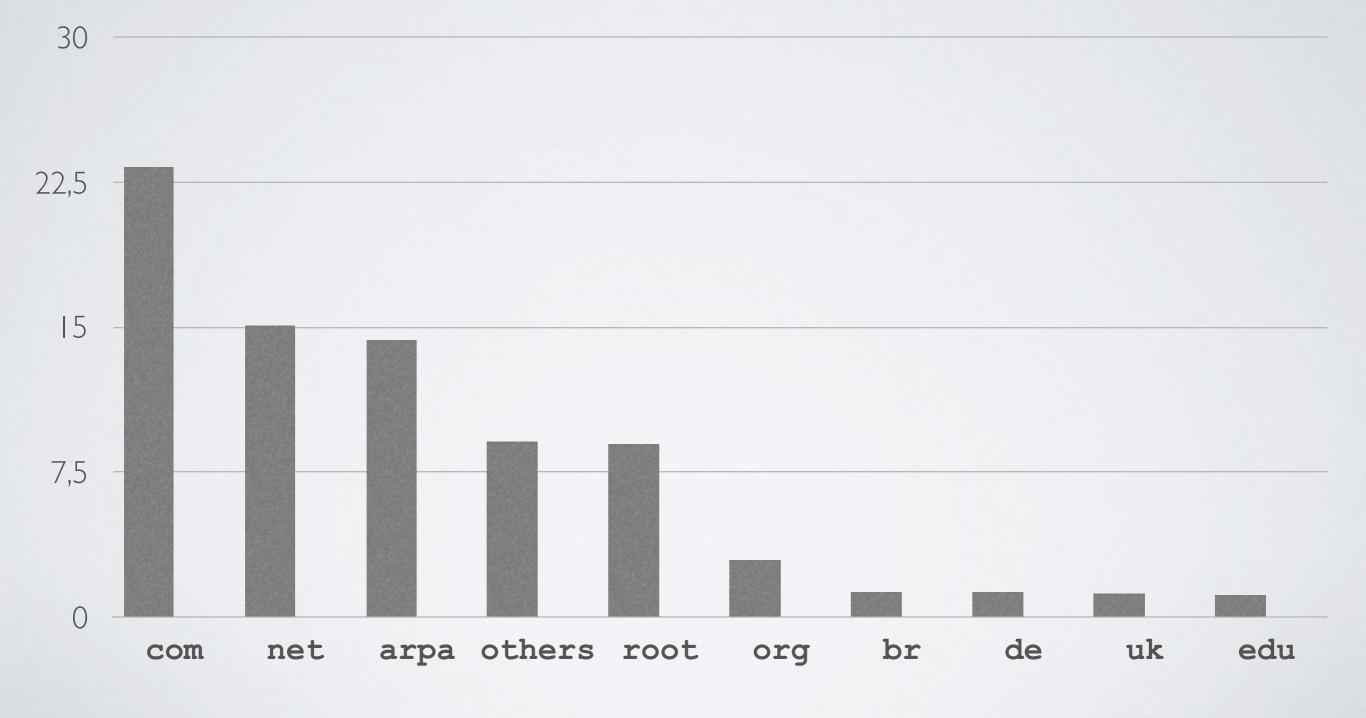
- Lots of power-law distributions
  - Small numbers of TLDs and source addresses (per TLD) accounted for most of the traffic
- FAR more traffic for proposed TLDs than gut feel suggested
  - Almost all new gTLDs were seen
  - Traffic for .home and .corp was particularly high
- Pretty much none of that DNS traffic was localised (enough)
- Some interesting/unexplained traffic patterns

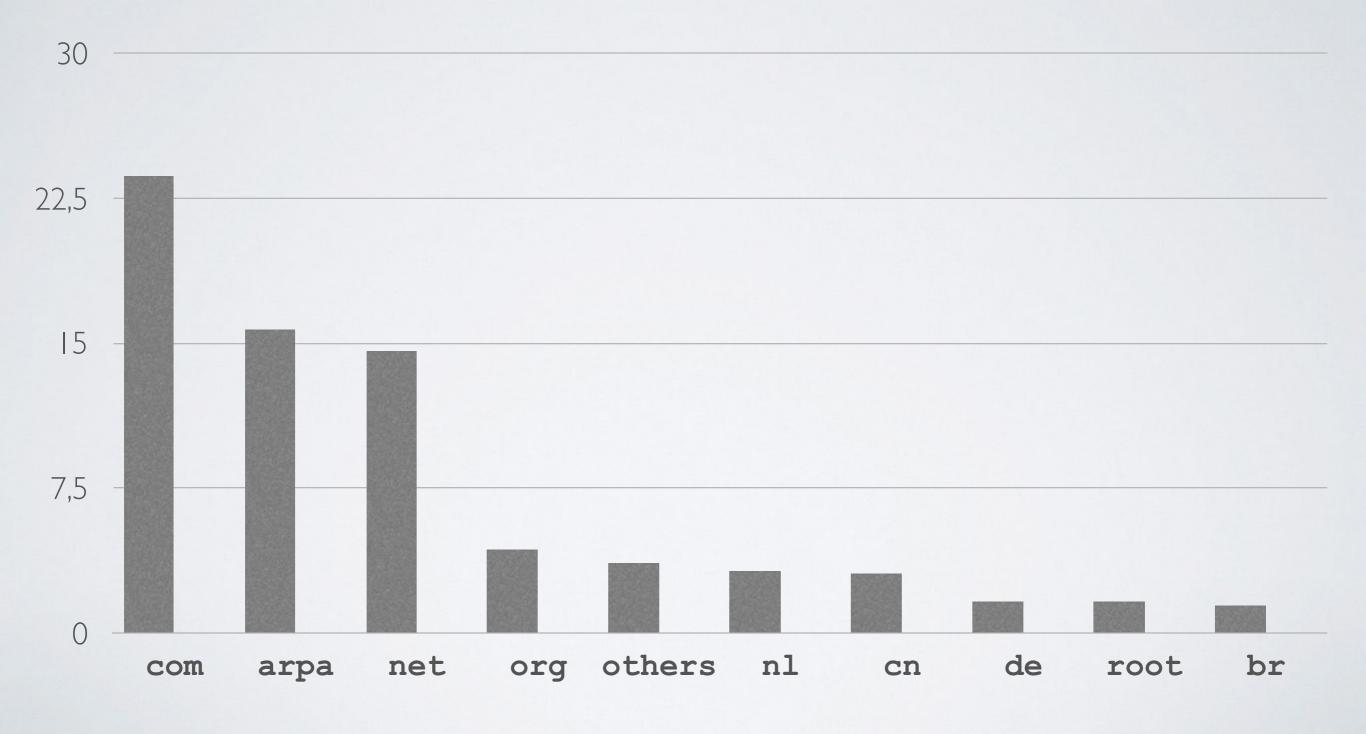
### For Further Analysis?

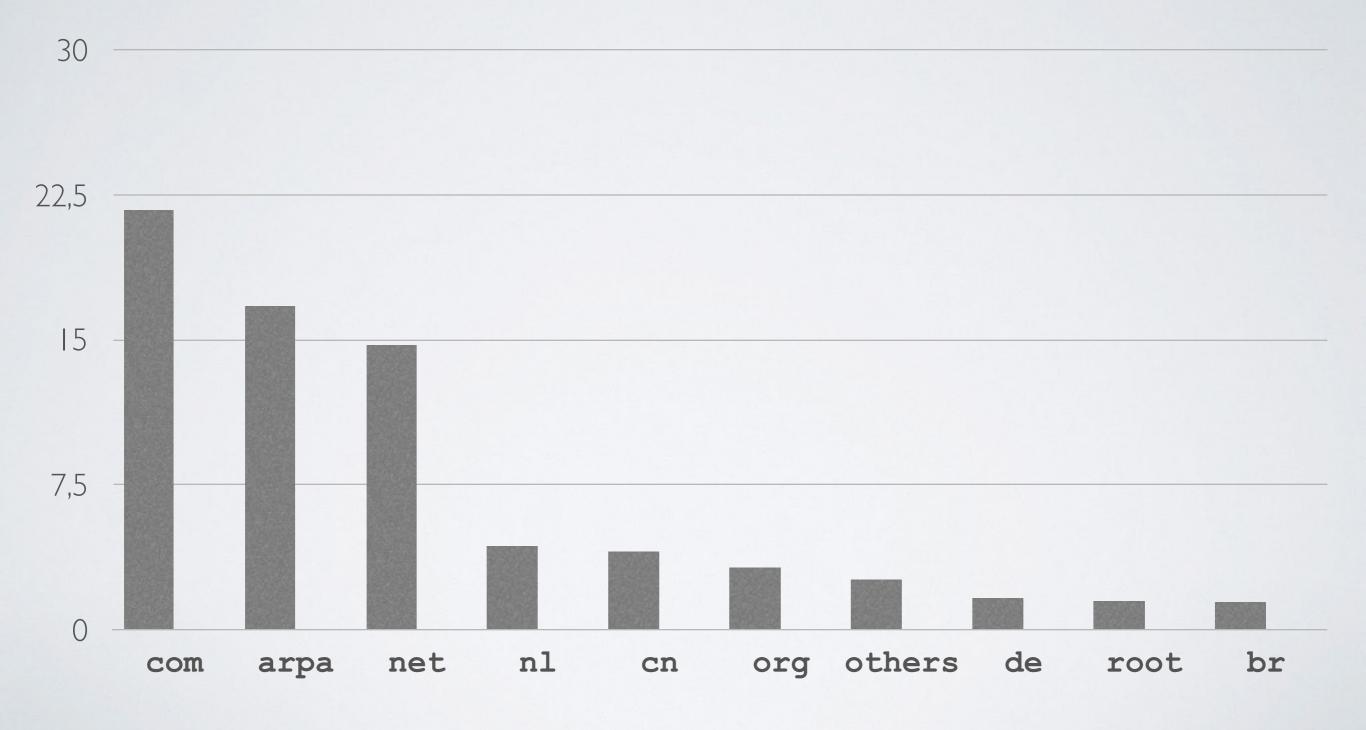
- Probable leakage from Active Directory and Bonjour
  - How will those end systems behave if/when NXDOMAIN becomes a referral response?
  - Some dynamic updates too....
- Lookups for MX and SRV records
  - · Can't be coming from naive end users & applications
  - Something's been deliberately (mis)configured to look for these: what? why?
- Should be looked at in more detail

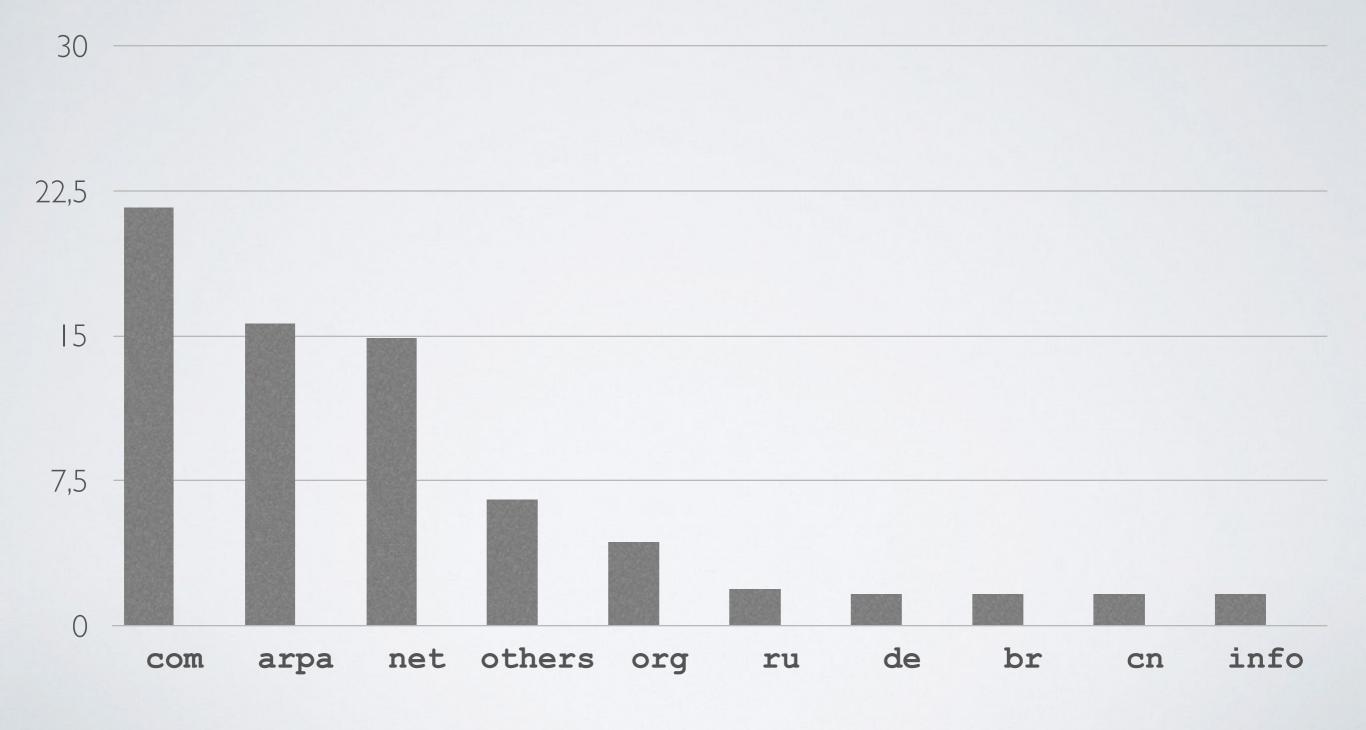
### The "Safe" Query Rate Threshold

- Lot of undue comment and attention on this
  - ICANN's choice as the only metric
- The .bv and .sj ccTLDs are empty and unused
  - · Nobody has a valid operational reason for querying them
  - Traffic volume they get seems a fair indication of the DNS background noise level as seen in root server traffic
- This is only one metric out of many and might well not be the most significant one for assessing new gTLD "safety"

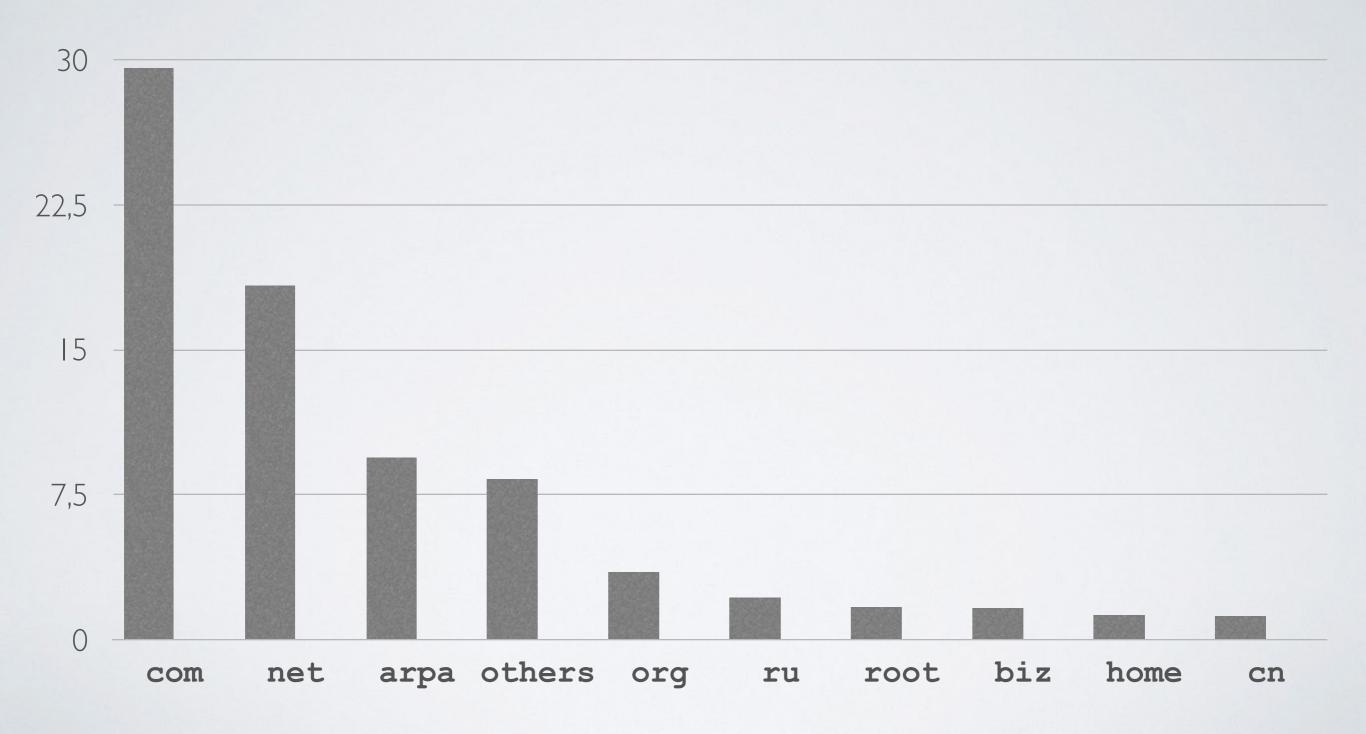


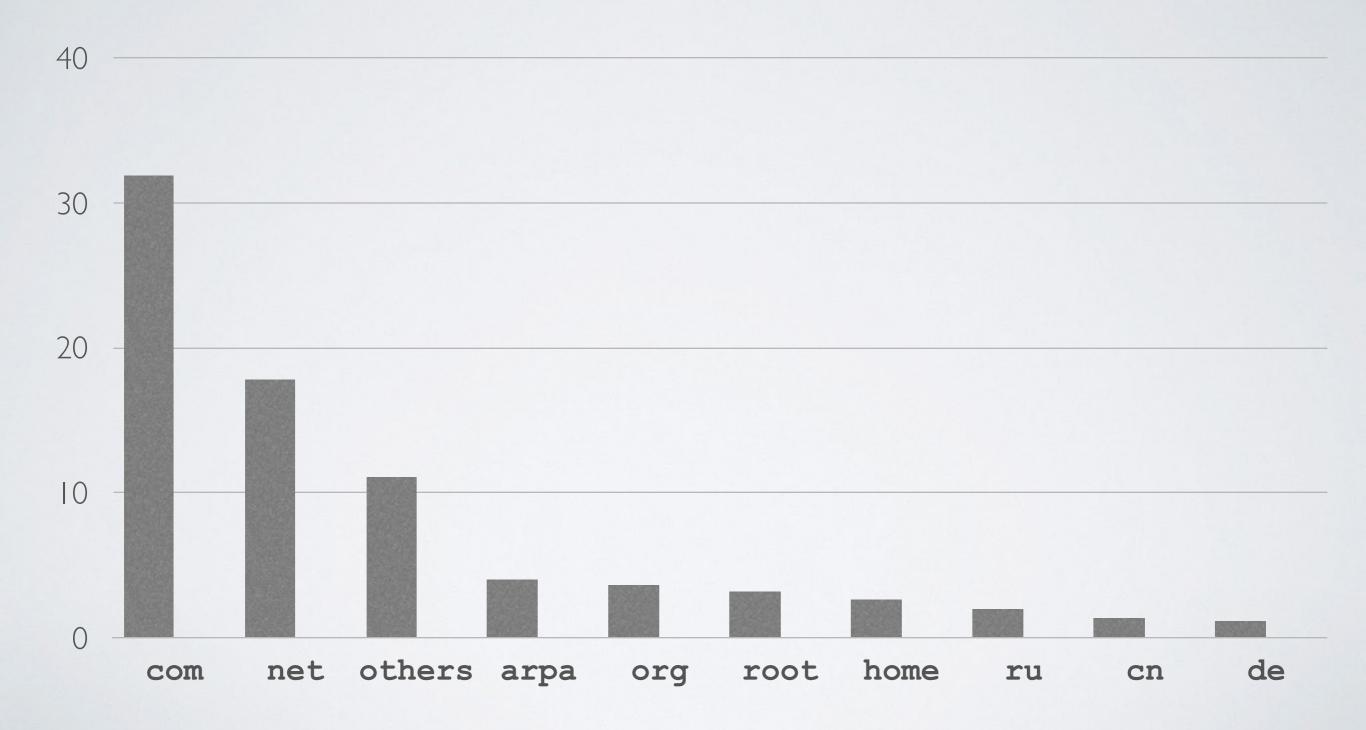


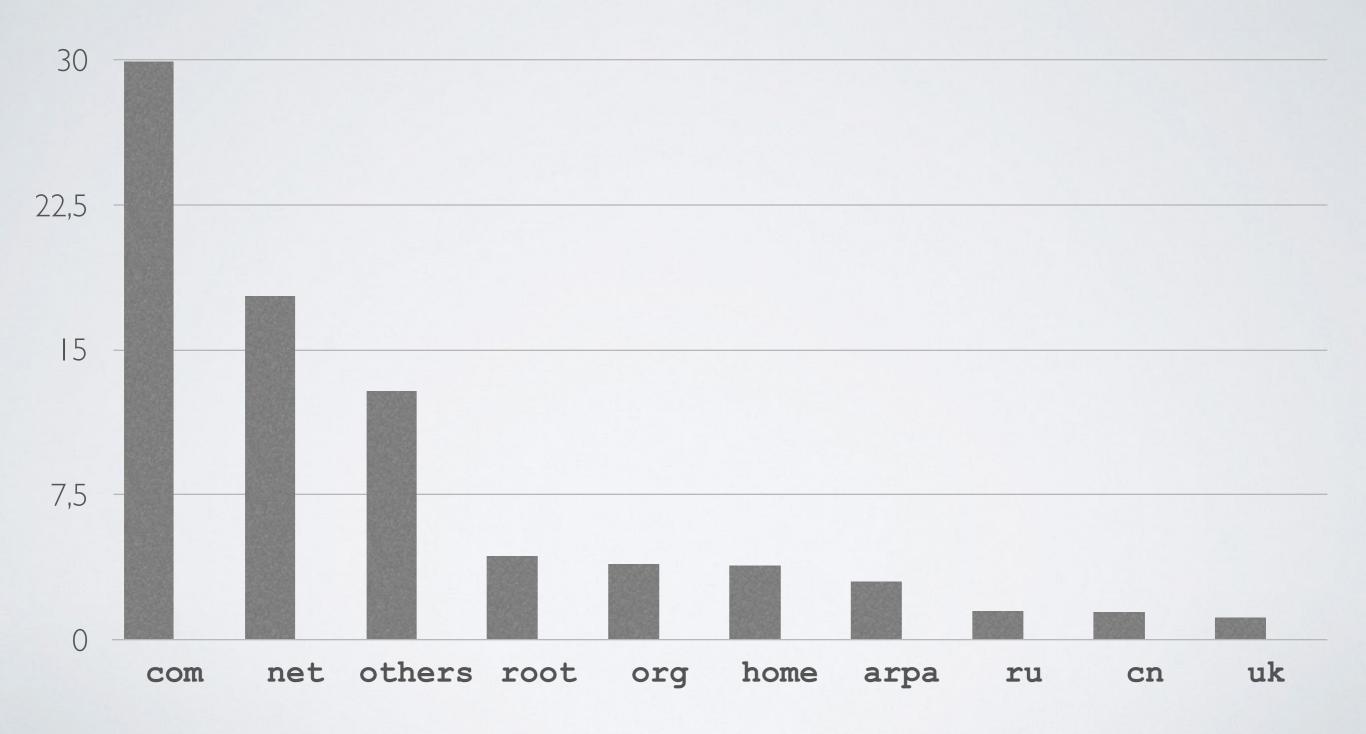


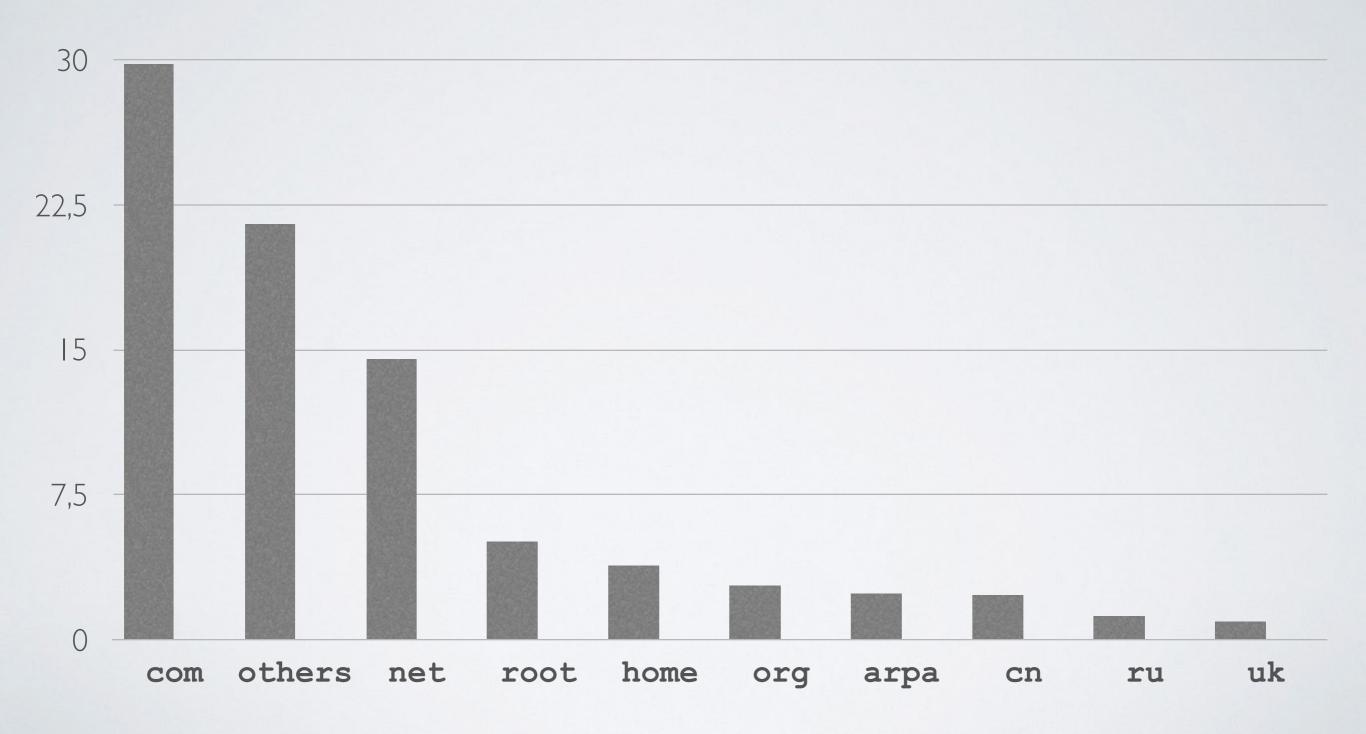


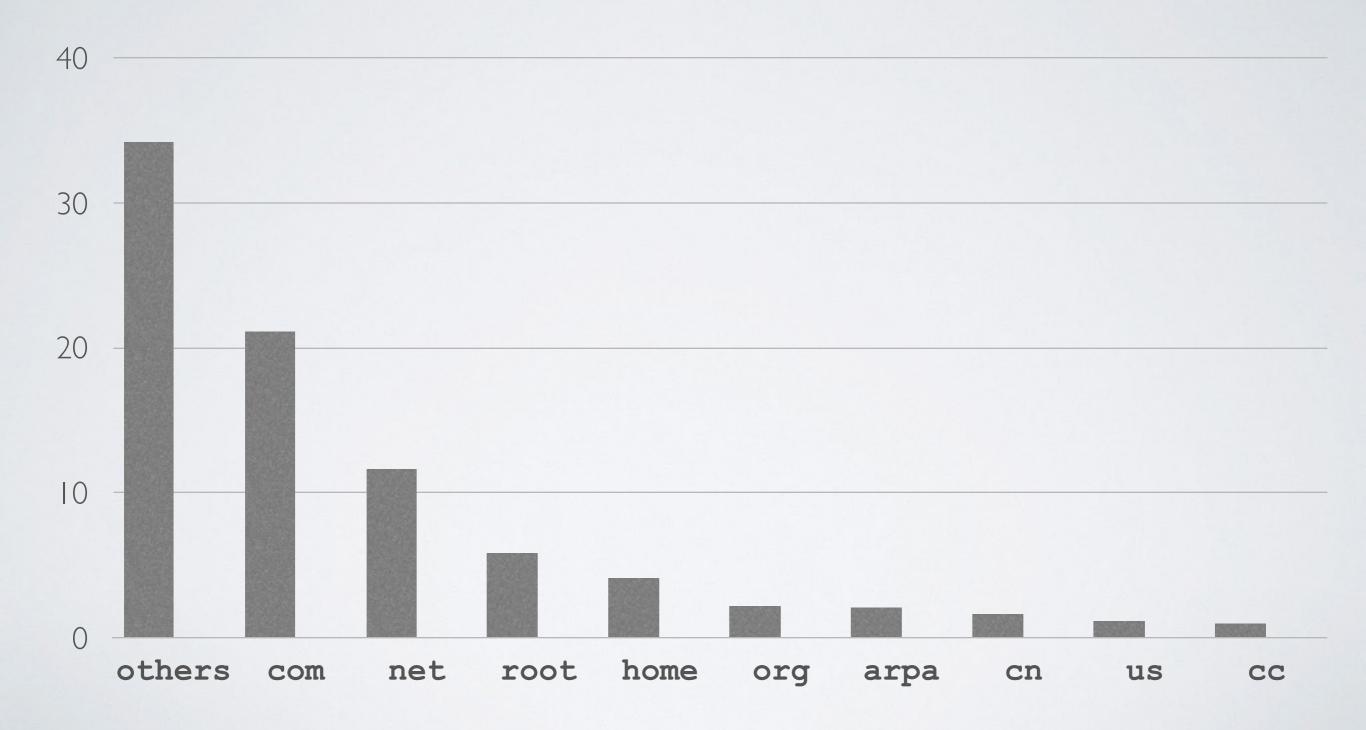


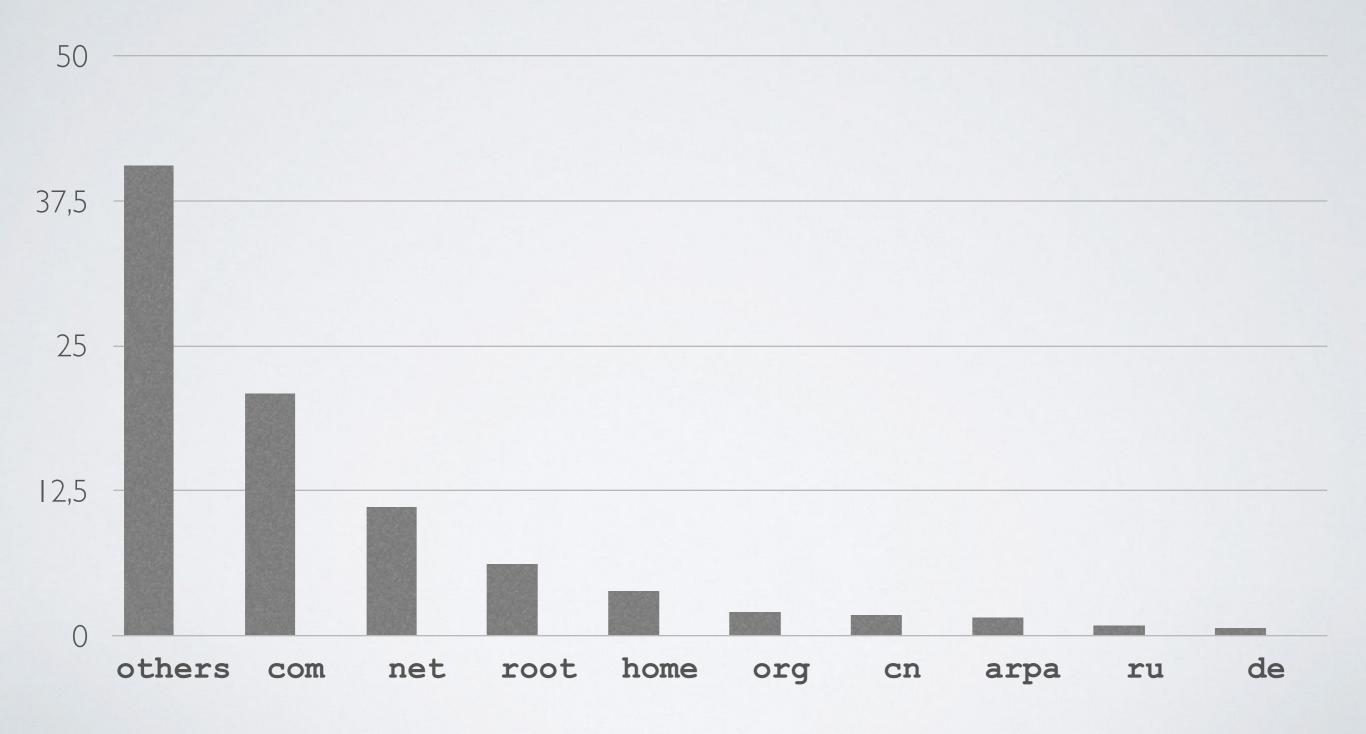


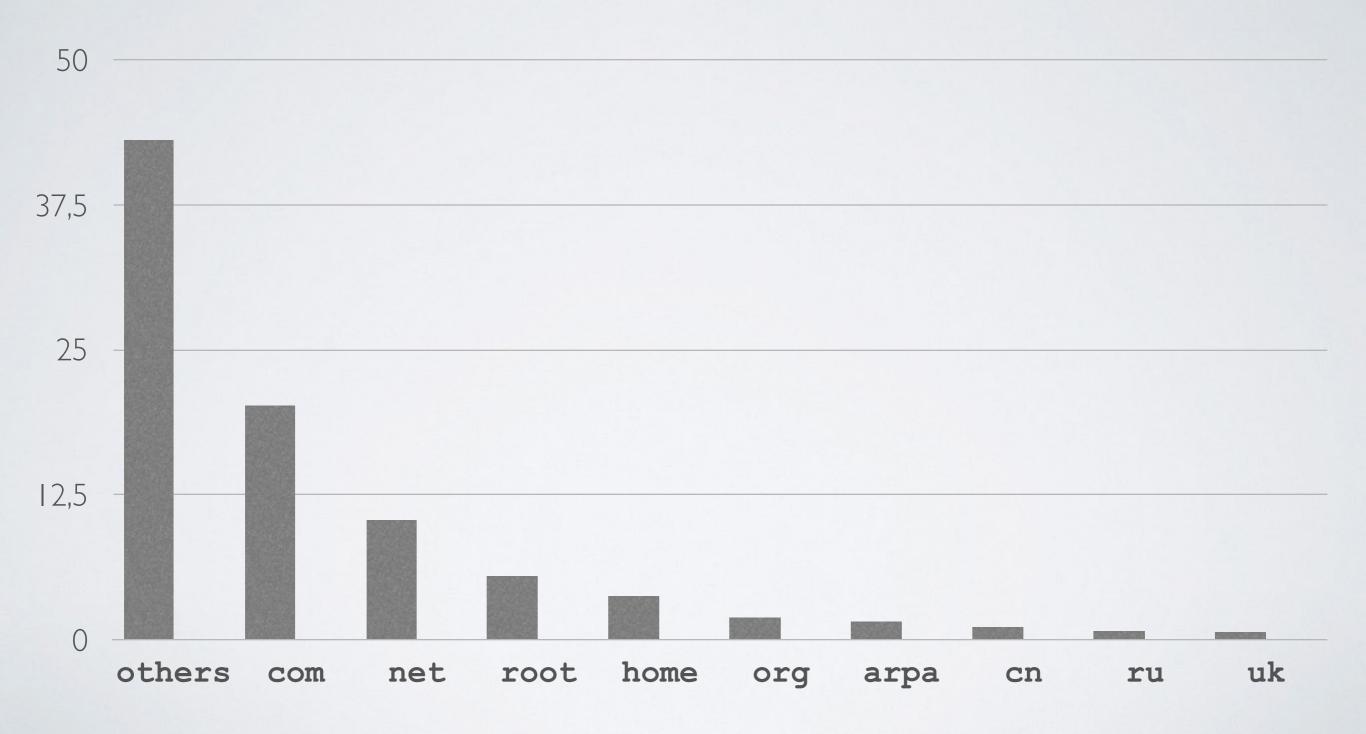












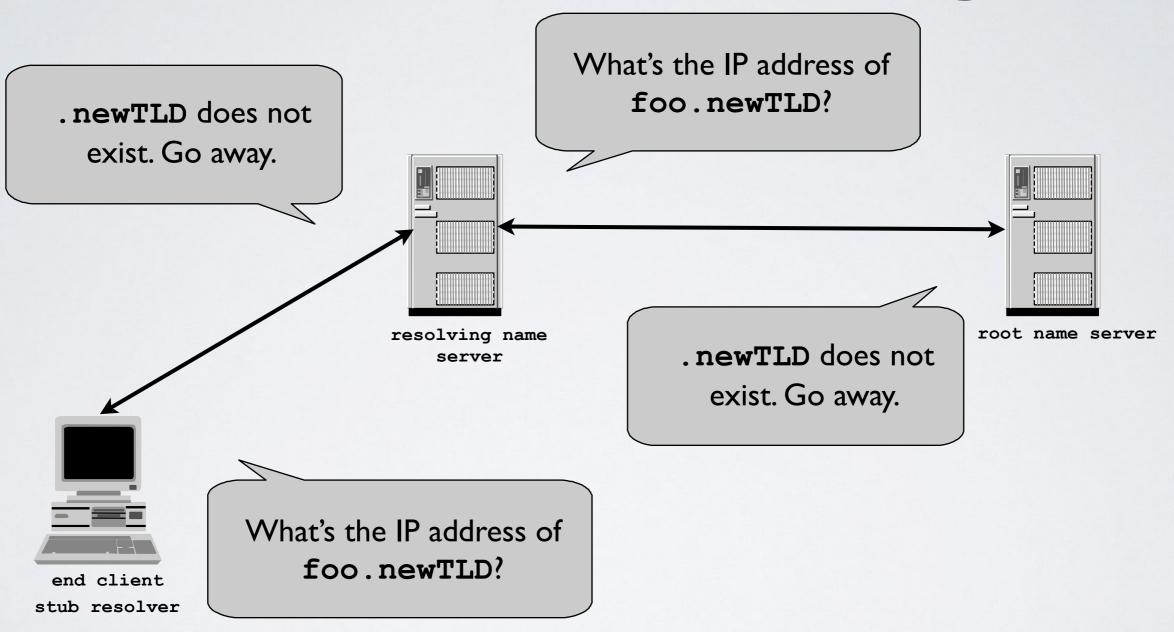
### ICANN Risk Mitigation Strategy

- · .home and .corp are effectively dead
  - .mail was later killed off by ICANN
- Other gTLDs can proceed to delegation
  - Wildcard everything else for 90 days:
- \*.gTLD. IN A 127.0.53.53
- · \*.gTLD. IN TXT "Your DNS is broken..."

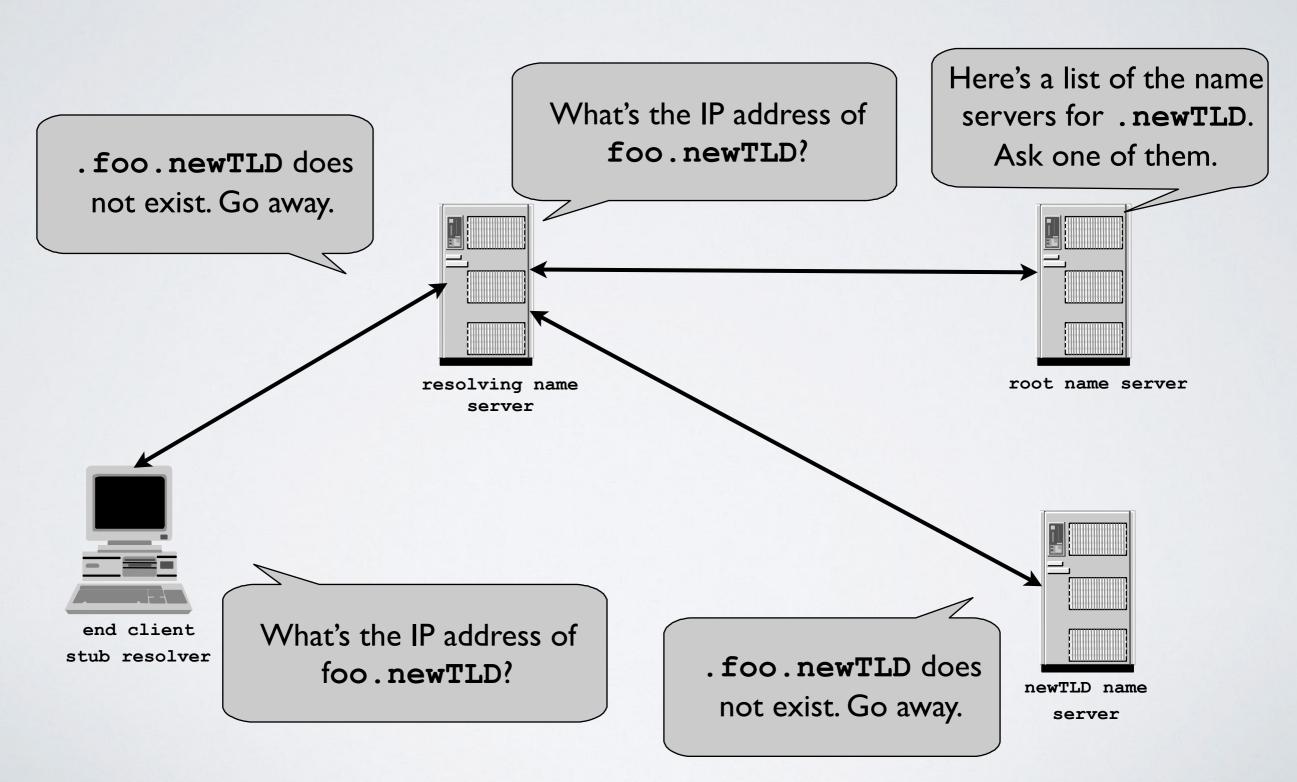
# Mitigating Name Collision: ICANN's Initial Approach

- If whatever.newTLD appears in DITL data, just arrange for the name servers to return NXDOMAIN
  - Lookups for whatever.newTLD continue to get NXDOMAIN responses, just like now
- DNS behaviour is unchanged so problem goes away
  - Not quite...
  - It used to be the root servers that return NXDOMAIN, but once . newTLD is delegated, its name servers do that
- Is this strategy prudent or not?

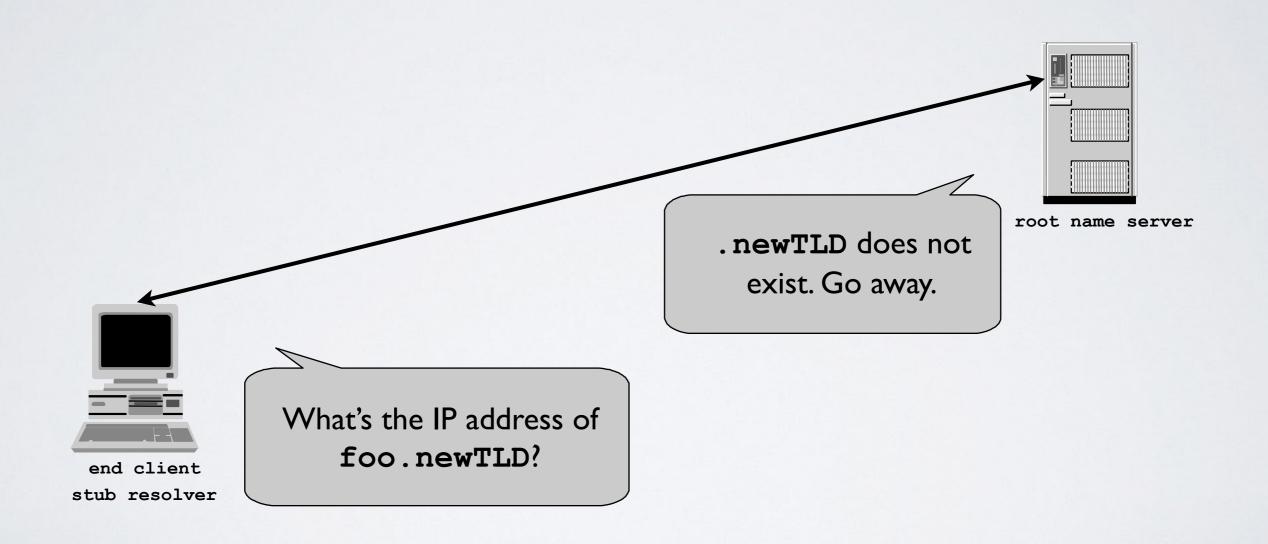
# A conventional DNS lookup before newTLD is delegated



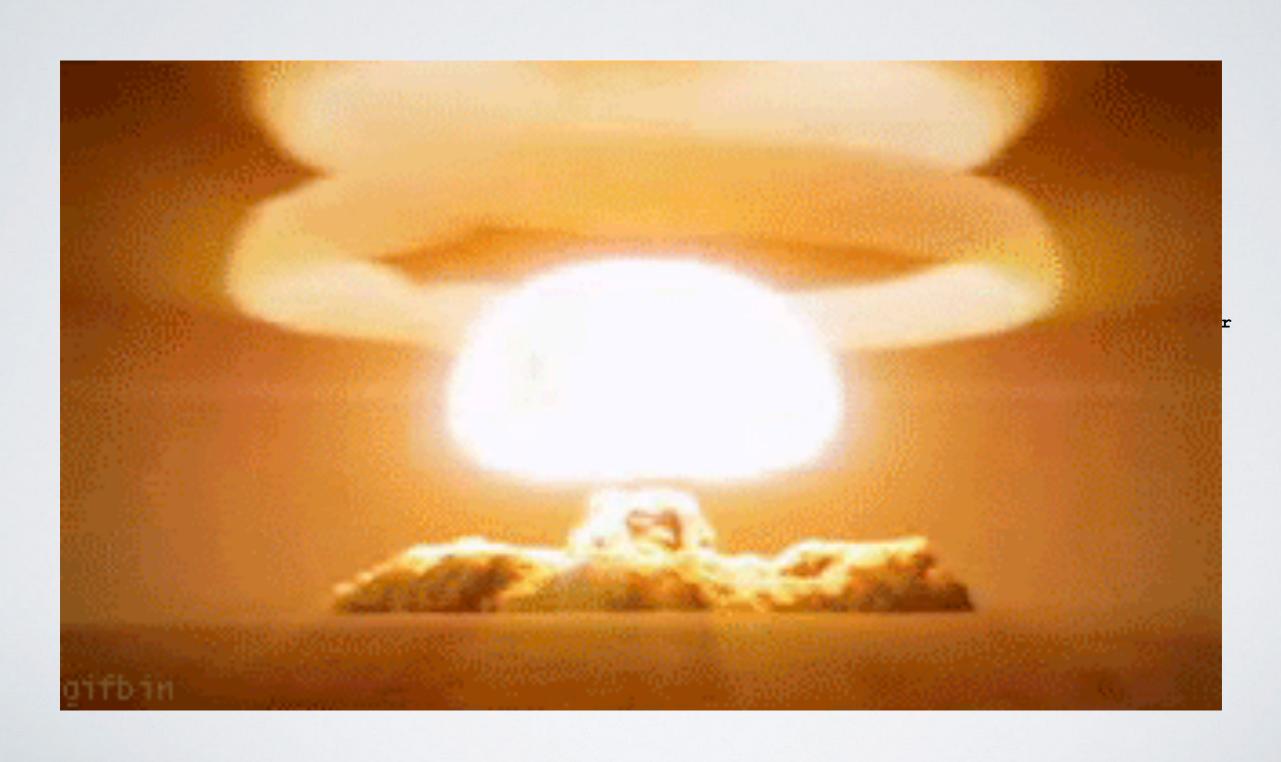
# A conventional DNS lookup after.newTLD is delegated



# An unconventional DNS lookup before newTLD is delegated



# An unconventional DNS lookup after.newTLD is delegated



#### Naive DNS Clients

- Stub resolvers, proxies & forwarding-only servers cannot handle referral responses
- Undefined behaviour when they get referrals:
  - · Give up, report an error, try another name, fail, crash....
- · These devices sometimes mistakenly query the root
  - How often does this happen?
  - Is it a problem or not?
  - Which TLDs are most/least at risk?

## Analysis & Crunching

- Chewed through ~ IOTB of DITL data: ~250Bn requests
  - Contributing root server pcaps from 2006-2013
  - Made three passes over that data
- Qualitative analysis
- Comparitive analysis
- Historical analysis
- Qualitative analysis

## Quantitative Analysis

- There's quite a lot of RD=I request traffic already
  - Around 12% ± 5% of current root server requests
  - This "cannot happen"
    - Only resolving name servers should be querying the root
  - Does this appear to be causing any operational problems?
- Almost nothing does RA=I
  - No surprise: only answering servers are expected to set this header bit

## Comparitive Analysis

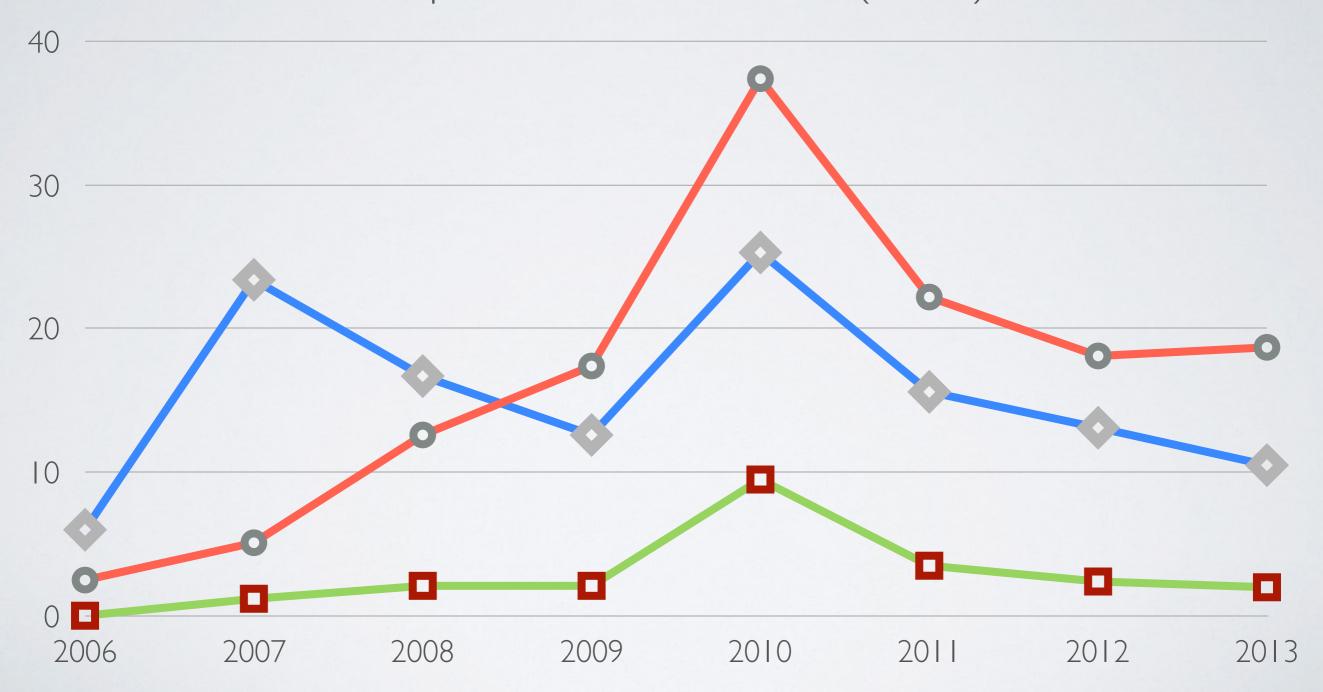
- Usual suspects amongst existing TLDs responsible for the majority of RD=1 requests:
  - · .com, .net, .arpa, .org, .uk, .de, .cn, .jp
- Very few new gTLDs have RD=1 requests
  - .home and .corp are by far the biggest source
  - Most have none
  - Rates for the others are usually I-2 orders of magnitude lower than existing TLDs
  - .google seems to get more than its fair share

## Historical Analysis

- Overall traffic patterns seem stable
- · Little variation in each year's DITL data
  - · Same TLDs appear in broadly the same position each year
- Behaviour of the DNS as a whole seems consistent
  - A few outliers
- Not much sign of "new/changed stuff" perturbing the observed traffic in the DITL data sets

## Overall RD=1 Rates/Percentages

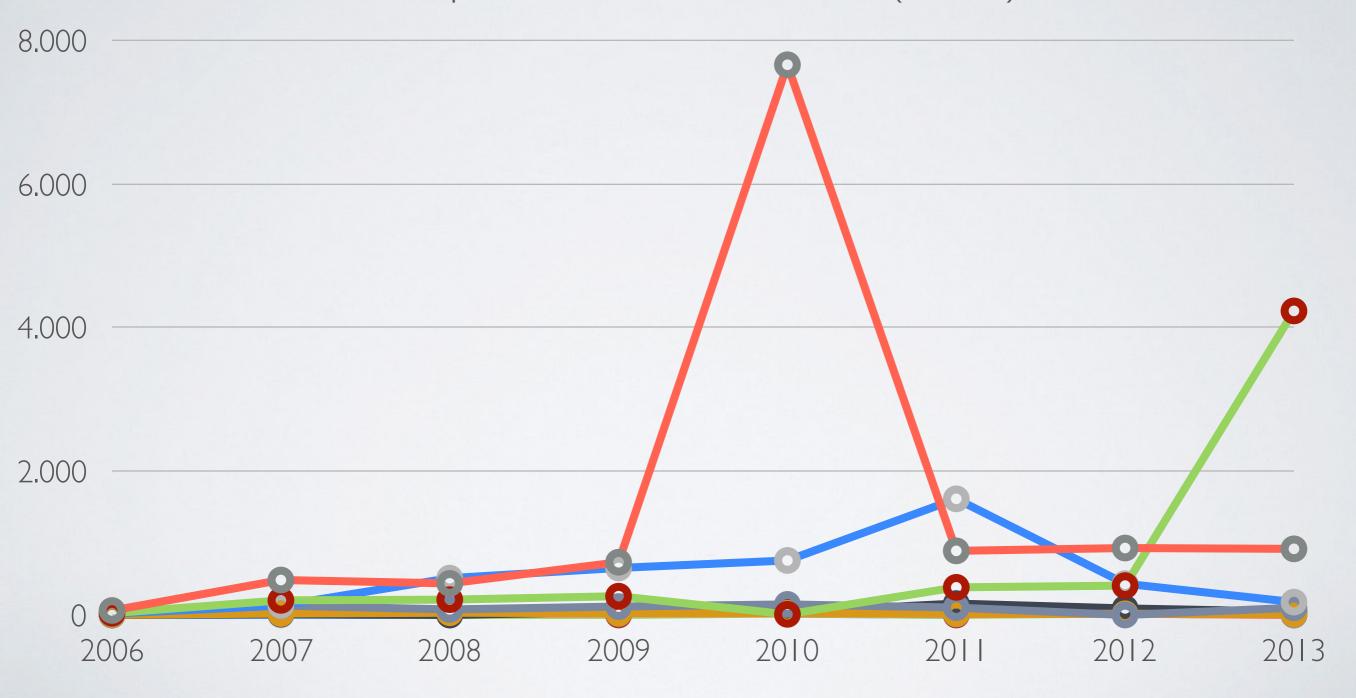
◆ Total Requests
 ◆ RD=I as %age
 Request counts in billions (Y-axis)



### RD= | Rates for Current TLDS

o com o net o arpa o org o de o ru o uk o jp o cn

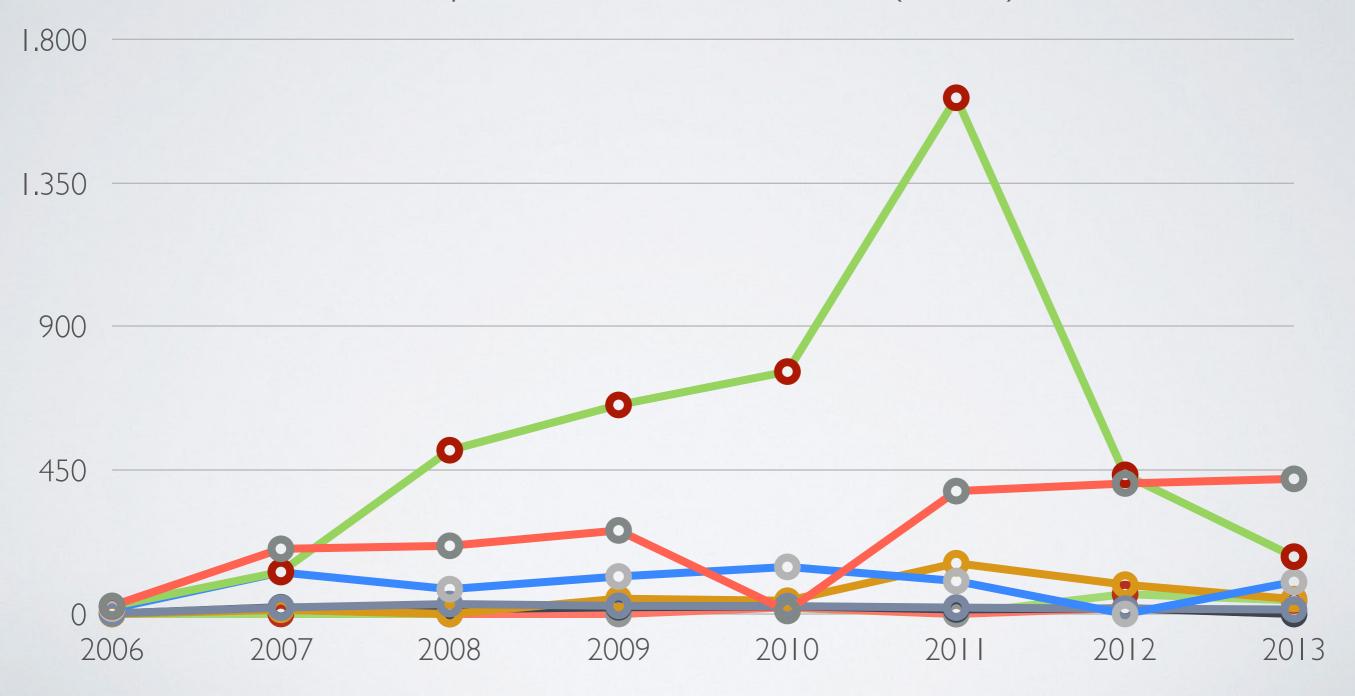
Request counts in millions (Y-axis)



## RD=1 Rates excluding .com

• net • arpa • org • de • ru • uk • jp • cn

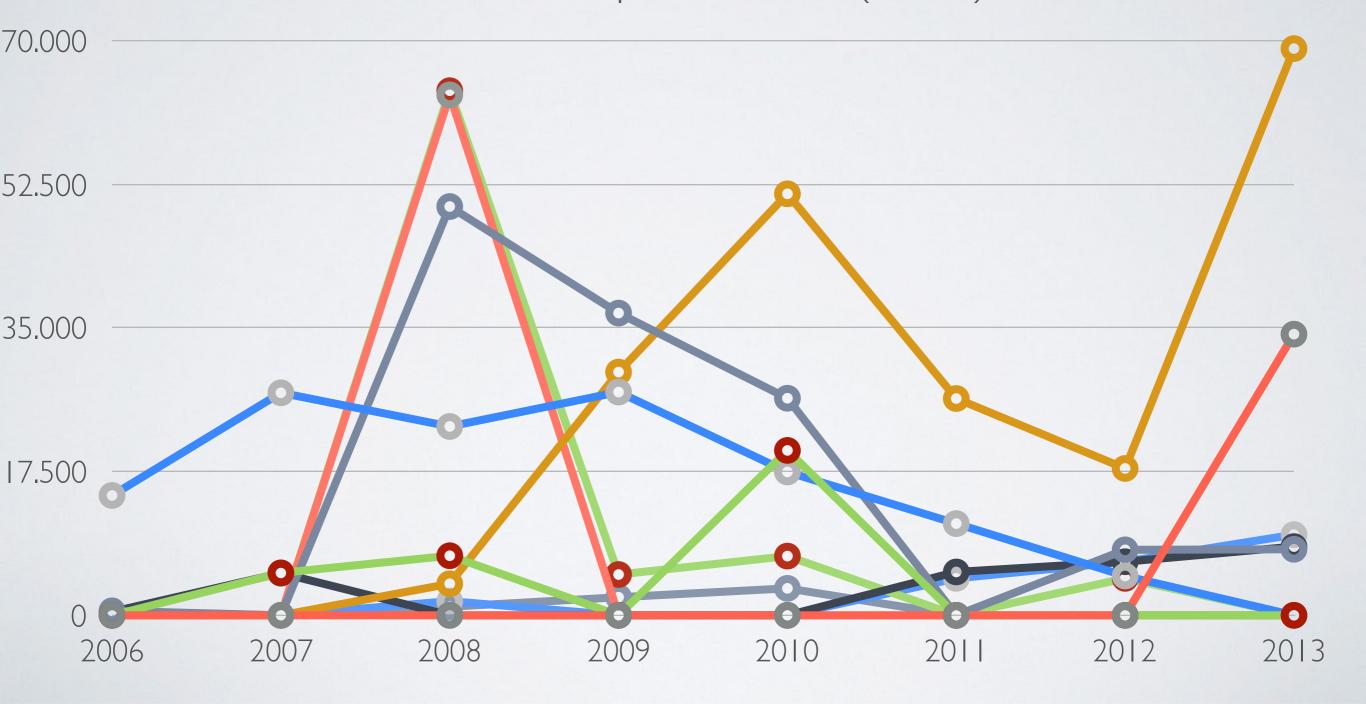
Request counts in millions (Y-axis)



## RD=1 Rates for New gTLDS

• sbs • xyz • network • mail • google • office • anz • site • studio • prod

Actual Request counts (Y-axis)



## Qualitative Analysis

- In-depth analysis of everything would take forever and probably wouldn't unearth anything new
- Needed to make some simplifications:
  - · Just looked at the glaringly obvious outliers
  - Ignored traffic levels below ICANN's "safe" threshold except when there was something interesting to look at
- · High-level summary: nothing to see here, move along

#### 2013 Data

- 57,000 of 70,000 RD=I queries for .google came from one IP address, a Californian school (something.k12.ca.us)
- One IP address at a US ISP generated almost all the RD=I lookups for .statefarm
  - Remainder had RFC1918 source addresses
  - · Similar patterns for . thd and .sbs traffic
- Probably looking at isolated examples of rogue applications or misconfigured CPE
  - Unable to identify root cause(s) so far

#### 2012 Data

- Diffuse data sources for .google lookups:
  - ~600 /24s each generating ~600 queries
  - Some RFC1918 addresses again
- Probably not worth further investigation
  - QNAMEs generally for google's mail servers without a valid TLD suffix: e.g. gmail-smtp-in.l.google
- Transient stub resolver or mail server misconfiguration?

#### 2008 Data - I

- Single /24 at a Florida ISP generated half the .anz RD=I queries
  - Gloriously bizarre QNAMEs:
  - asad86158676.adeli.aks4you.irmr.maliblog.sina.virusgro.ups.iranmy .sharvin.lionel00.kooliver.2game2.aminpidofsh.2mb.rozmaregi.anz
  - Clearly nothing to do with ANZ Bank

#### 2008 Data - 2

- RD=I queries for .mail were too diffuse to analyse/trace
  - Few hundred source /24s, each generating 300-500 requests
- Probably not worth further investigation either
  - Can anybody account for and explain a few hundred DNS queries for one day 6 years ago?
  - · Could that info, if available, be meaningful or relevant today?

#### 2008 Data - 3

- ~60,000 RD= | queries for klingon.site
- All had the same query id 0 and source port
- All from the same IP address
  - Prefix assigned to University of Toronto
  - No reverse DNS
- · Probably a student programming exercise gone wrong
  - Mr. Spock can't code? :-)

## Findings/Conclusions - I

- There's a lot of RD=1 traffic going to the root already: ~12%
  - Probably always has been and always will be...
  - · This doesn't seem to be breaking anything significant
  - Naive resolvers are either failing safe or working around referral responses somehow
- Billions of referrals from the root to .com, .net, .arpa, etc. do not seem to be causing problems for naive DNS clients today

## Findings/Conclusions - 2

- RD=I traffic for new gTLDs is **much** lower in absolute and relative values than the rates found for existing TLDs
  - Whatever generates these requests for new gTLDs should somehow cope OK with referral responses probably
- Traffic for . google might be a concern if rogue clients are not isolated incidents
- Fairly stable (but low) rate of RD=I requests for .mail
  - · Could mean some mail gets delayed or bounced
- · ICANN's name blocking strategy shouldn't cause harm

## Acknowledgements and Thanks

- kc claffy and Daniel Anderson at CAIDA
  - Simply couldn't have done the work at that time without access to their hardware
  - Box died shortly after the crunching stopped...
- Henrik Levkowetz at Netnod
  - For tweaking and supporting packetq
  - · Also did some sanity checking of early results
- OARC, especially William Sotomayor, for logistical support

# QUESTIONS?