



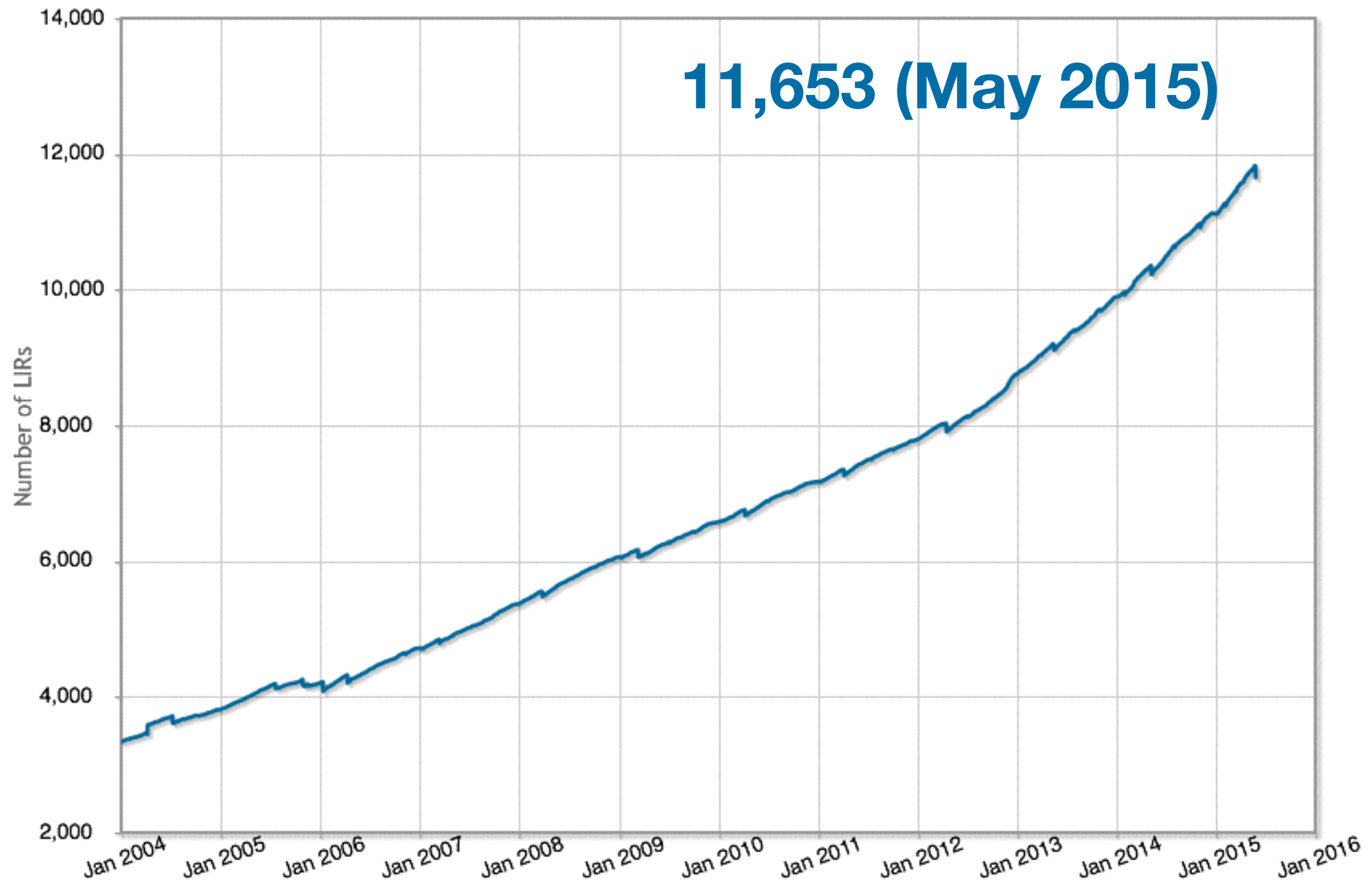
**RIPE
NCC**

RIPE NCC Update

Axel Pawlik
Managing Director, RIPE NCC

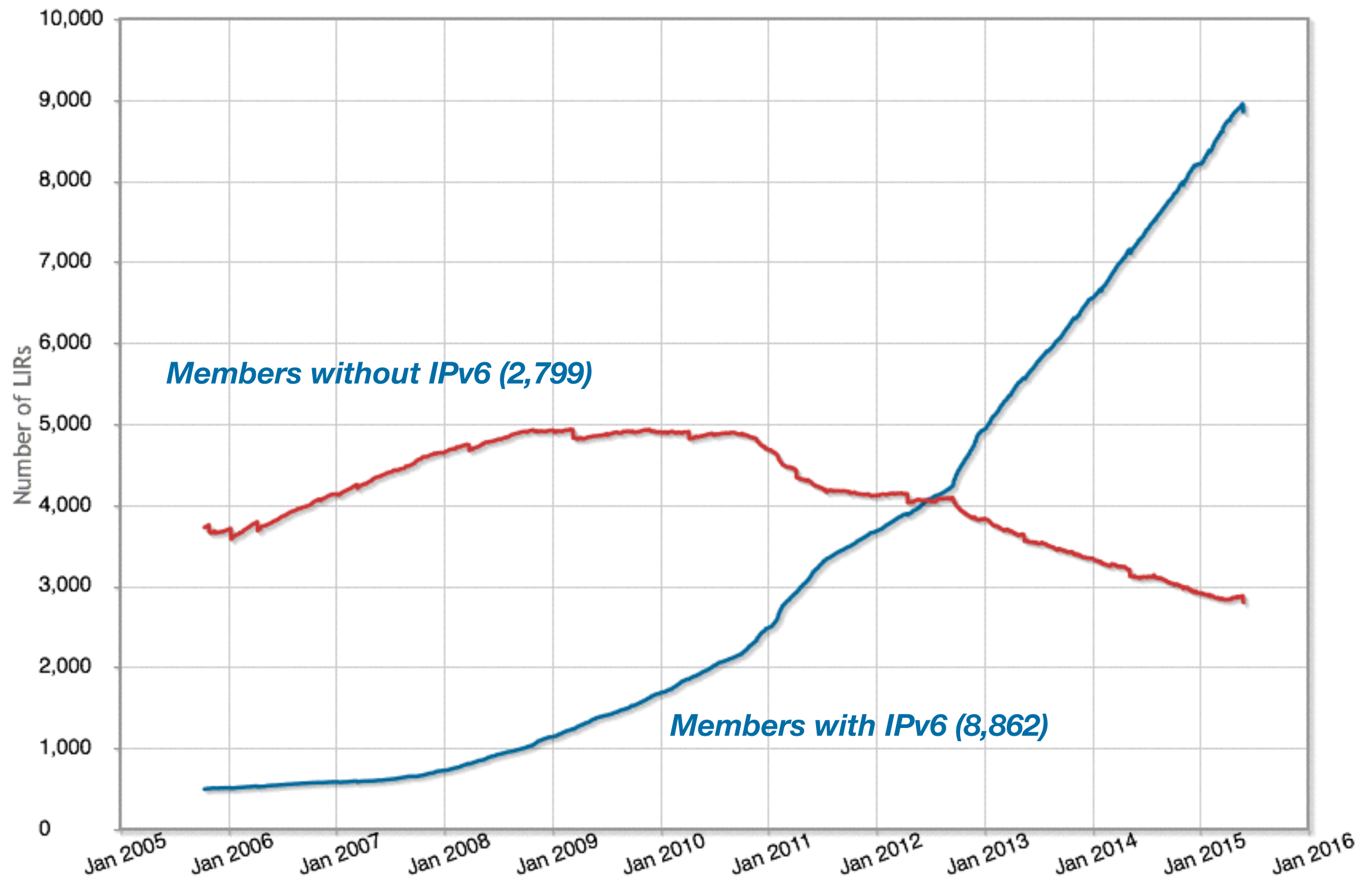
- Secretariat for the RIPE community
- Maintains the RIPE Database
- One of the five Regional Internet Registries (RIRs)
 - Serving: Europe, the Middle East and parts of Central Asia
 - 76 countries
- Allocate and assign IPv4 and IPv6 addresses and also assign AS Numbers
- Outreach, tools, measurements, training and more!

- Independent, not-for-profit, bottom-up membership organisation
- Anyone can become a member
- Incorporated in the Netherlands, governed by Dutch law
- Funded by members, fully autonomous
- Open, transparent, neutral and impartial
- Offices in Amsterdam, Dubai and Moscow
 - Around 130 staff members



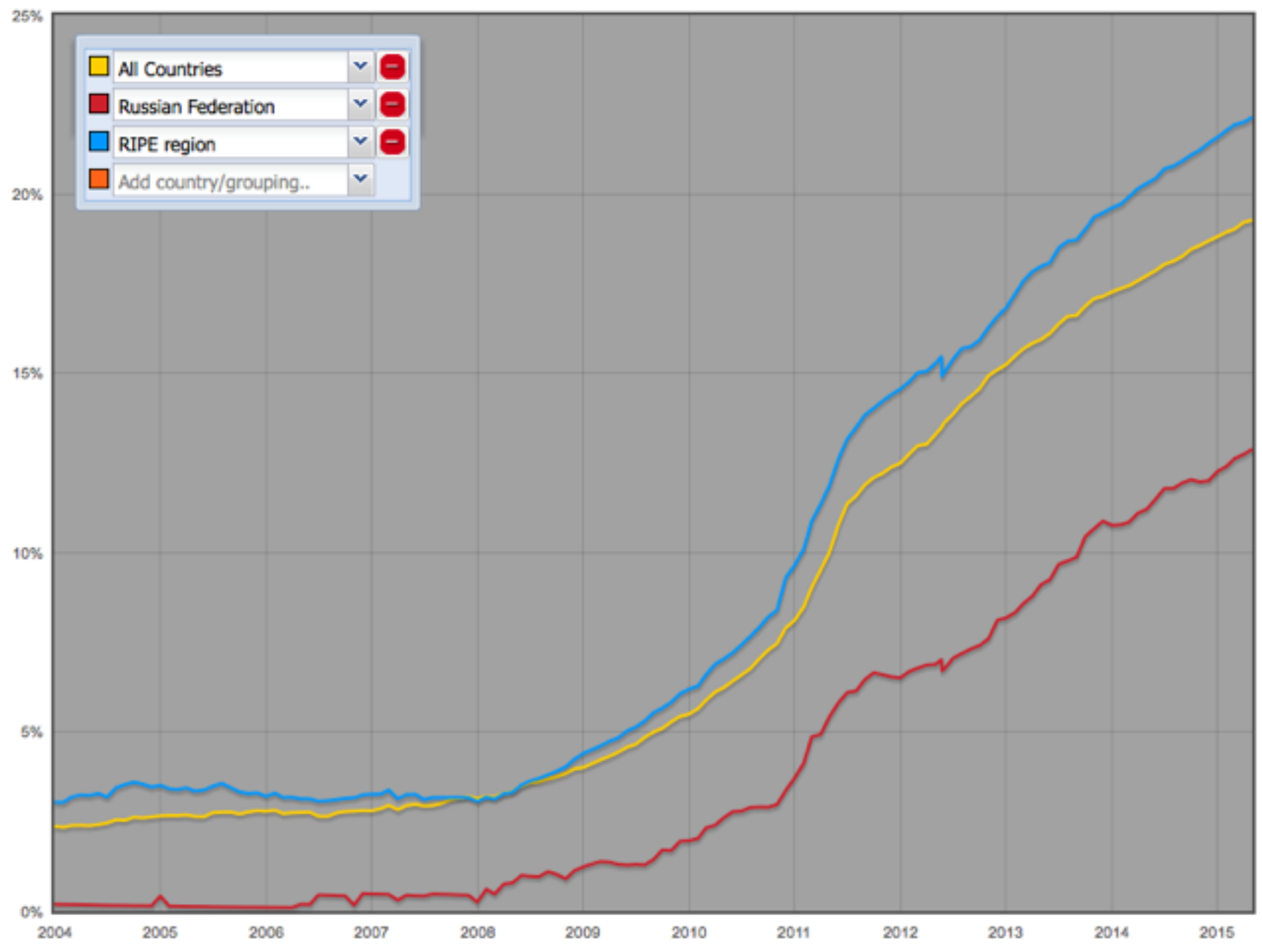
- Operational Highlights (end 2014):
 - Continued growth: 1,216 additional members in 2014
 - Member engagement: ~2,600 meeting attendees
 - 112 training courses to 2,290 members
 - 2,479 /22 IPv4 allocations and 1,874 IPv6 allocations
 - 23% of our members have their resources certified
 - More than 7,550 active RIPE Atlas probes
 - 2.6 million RIPEstat users (up from 1 million in 2013)
 - 32,000 Customer Service requests

IPv6 and RIPE NCC Membership



Networks Announcing IPv6

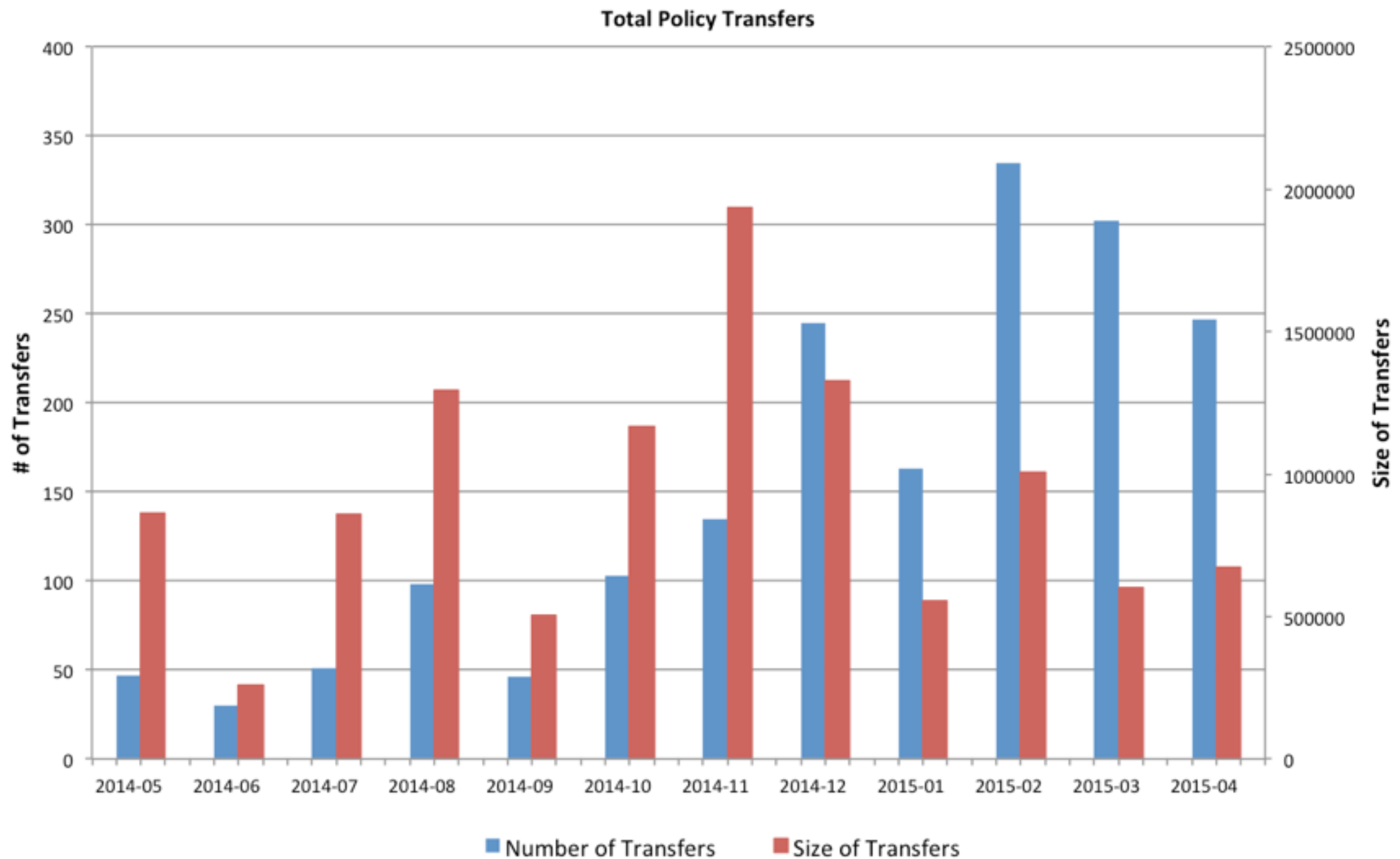
| 7



RIPE region 22.15%

Global 19.48%

Russia 12.89%



- Financial Overview:
 - Net result of € 3.4 million
 - This will be placed into our reserves tax free
 - Reserves are € 25.3 million (119% of total expenses)
 - Operational expenses were 3% lower than budgeted
 - Staff numbers are 137 FTE (1 FTE over budget)
 - Cost per member is still falling (2% lower than 2013)

- Maintaining a strong registry
- Conducting effective outreach and external relations throughout our service region
- Consolidating and improving our entire service offering
- Refining both our internal and external processes to provide further efficiency


- With so much going on globally, it's important we remain focused on **our** region, and this is being stressed to our staff - our region is the priority!
- A greater presence throughout our region: via member lunches, regional meetings, training, etc.
- With this increased presence, we get greater knowledge of our members' needs
- Working internally to ensure staff is aware of the importance of membership follow-up!

- We completed our 2013 RIPE NCC Survey actions and published a report:
 - Improved DB and integration with LIR portal
 - Enhanced support via phone, LiveChat and language
 - Simplified GM registration and voting procedures
 - Restructured website and improved search functionality
 - Increased involvement with academic community
 - Strengthened our relationship with governments and LEAs
 - Expanded our e-learning opportunities
 - Translated (RU, Arabic) summaries of current proposals
 - <https://www.ripe.net/participate/member-support/surveys/>

- The latest feedback shows we are on track but there is more work to be done:
 - Continue with accountability and transparency efforts
 - Ensure value for money for all members
 - Promote wider involvement for both GM and PDP
 - Further simplify procedures where possible
 - Ensure engagement throughout the service region
 - Translations valued but costs need to be contained
 - Maintain high training standards (new RIPE NCC Academy IPv6 Training Course in early June)

- This engagement and feedback approach works and we will continue with it
- In mid-2016 we look forward to hearing more of your feedback via our large-scale online survey
- We appreciate feedback at all times through all our channels:
 - RIPE NCC-organised meetings
 - Member lunches and training courses
 - Assisted Registry Checks (ARC)
 - Online, mailing lists, social media, etc.

- Redesign based on user feedback and testing
- Three main areas of improvement:
 - More intuitive navigational structure that makes it easier to find information
 - Improved search functionality
 - Updated, more modern visual design

**RIPE
NCC** RIPE NETWORK COORDINATION CENTRE

Login

RIPE Database (Whois) Website

Search the content of this website

Your IP address is: 2001:67c:2e8:9::c100:14e6

Manage IPs and ASNs >


Analyse >

Participate >


Get Support >

Publications >


About Us >



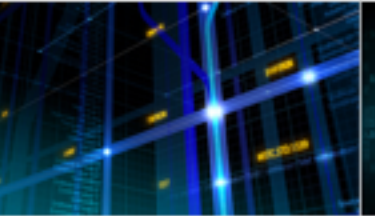
IPv4, IPv6 and ASNs
LIR Portal
RIPE Database
Resource Transfers and Mergers




RIPE NCC Statistics
RIPEstat
RIPE Atlas
Raw Datasets




RIPE NCC Membership
RIPE Community
Policy Development Process
Internet Governance



Contact Us
Training and Education
Documentation
Spam, Hacking and Phishing



RIPE Documents
RIPE Labs
IPv6 Info Centre
RIPE NCC Activity Plan



What We Do
Staff
Executive Board
Corporate Governance

News and Announcements

[RIPE NCC Participation at MENO 15](#)
Publication date: 10 Apr 2015

[RIPE NCC IPv4 Address Space Chart - Now Updated](#)
Publication date: 07 Apr 2015

[Meeting with Law Enforcement Agencies](#)
Publication date: 20 Mar 2015

[>](#)

Meetings Recent

[SEE 4/RIPE NCC Regional Meeting](#)
21 Apr 2015 - 22 Apr 2015 Belgrade, Serbia

[RIPE 70 Amsterdam](#)
11 May 2015 - 15 May 2015 Amsterdam, the Netherlands

[RIPE NCC General Meeting May 2015](#)
13 May 2015 - 15 May 2015 Amsterdam, Netherlands

[RIPE NCC Regional Meeting Tbilisi](#)
19 May 2015 - 20 May 2015 Tbilisi, Georgia

[>](#)

New on RIPE Labs

[RIPE Atlas Hackathon Results](#)
Publication date: 10 Apr 2015

[Redesigning the RIPE NCC Website: Template and Visual Design](#)
Publication date: 09 Apr 2015

[How does the MENO Region Measure up?](#)
Publication date: 31 Mar 2015

[>](#)

Service Announcements






[Planned Network Maintenance](#)
16 Apr 2015 16:00

[>](#)

NRO News

[Comment Phase Open For 2015 ICANN Board Seat 9 Election](#)

[>](#)



Home | Sitemap | Contact Us | Service Announcements | Privacy Statement | Cookies | Copyright Statement

- GM held in Amsterdam during RIPE 70 on 13 May
- 2016 Charging Scheme was adopted
 - €1,400 per annum (€200 down from 2015 fee)
- RIPE NCC Executive Board elections
 - two vacant seats filled by Dmitry Burkov and János Zsakó
- GM rejected proposed additional €50 charge per ASN
- **Your direction is essential - please participate and vote in GMs!**

- 590 GM vote registrations from 49 countries

