RIPE NCC Update

Axel Pawlik
Managing Director, RIPE NCC

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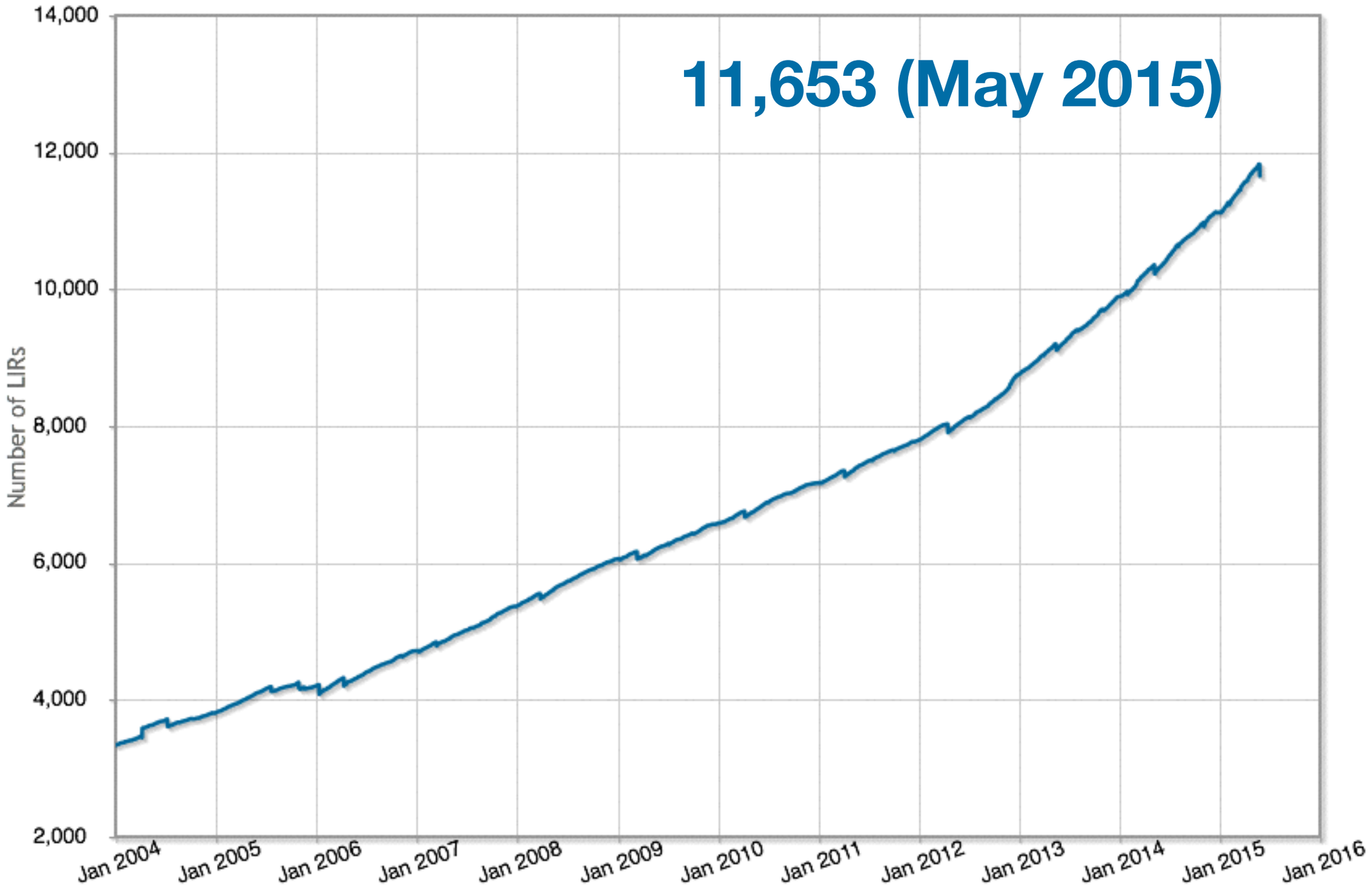
About the RIPE NCC

- Secretariat for the RIPE community
- Maintains the RIPE Database
- One of the five Regional Internet Registries (RIRs)
  - Serving: Europe, the Middle East and parts of Central Asia
  - 76 countries
- Allocate and assign IPv4 and IPv6 addresses and also assign AS Numbers
- Outreach, tools, measurements, training and more!

About the RIPE NCC

- Independent, not-for-profit, bottom-up membership organisation
- Anyone can become a member
- Incorporated in the Netherlands, governed by Dutch law
- Funded by members, fully autonomous
- Open, transparent, neutral and impartial
- Offices in Amsterdam, Dubai and Moscow
  - Around 130 staff members

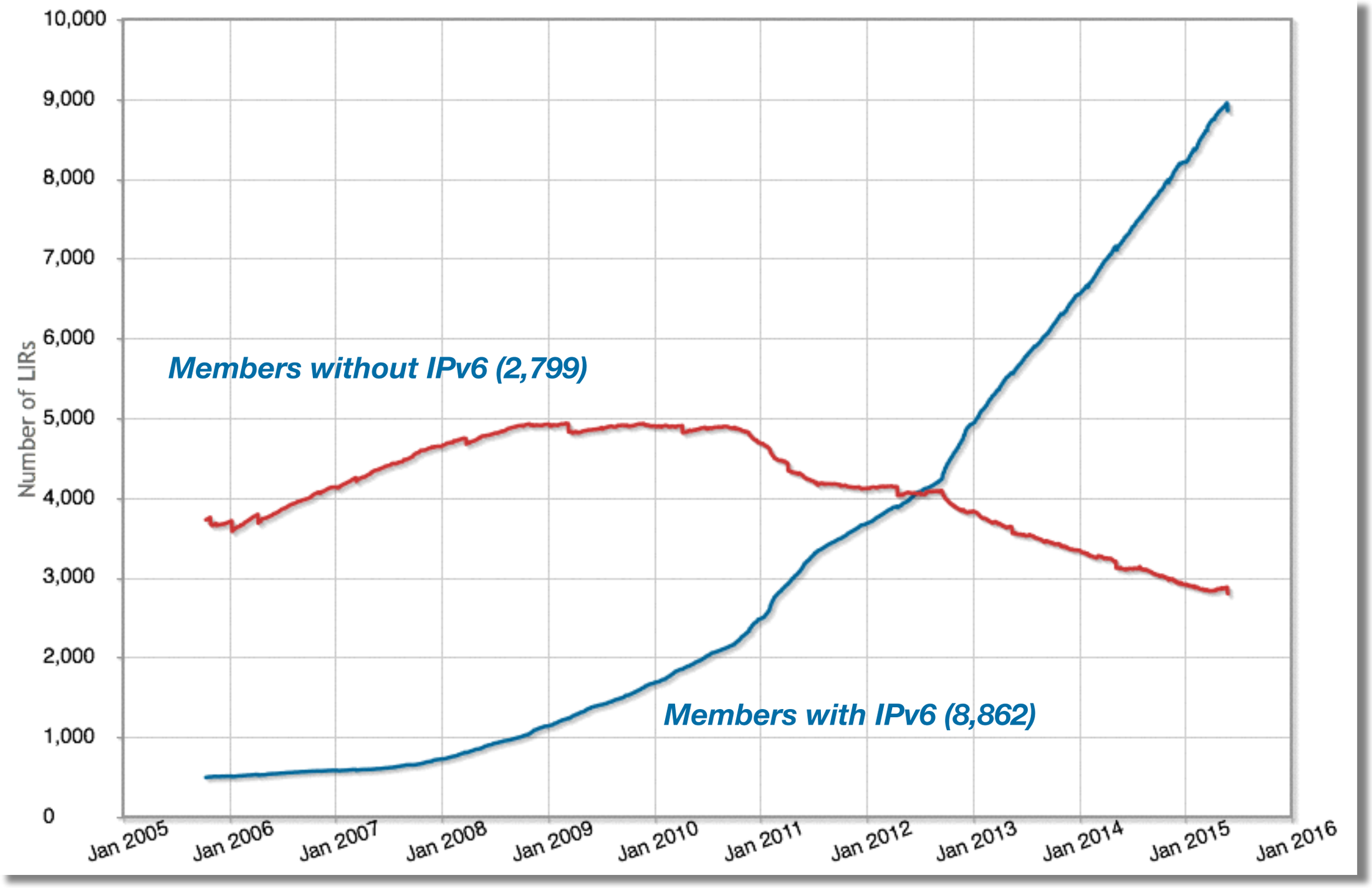
Membership Growth



From the Annual Report 2014

- Operational Highlights (end 2014):
  - Continued growth: 1,216 additional members in 2014
  - Member engagement: ~2,600 meeting attendees
  - 112 training courses to 2,290 members
  - 2,479 /22 IPv4 allocations and 1,874 IPv6 allocations
  - 23% of our members have their resources certified
  - More than 7,550 active RIPE Atlas probes
  - 2.6 million RIPEstat users (up from 1 million in 2013)
  - 32,000 Customer Service requests

IPv6 and RIPE NCC Membership



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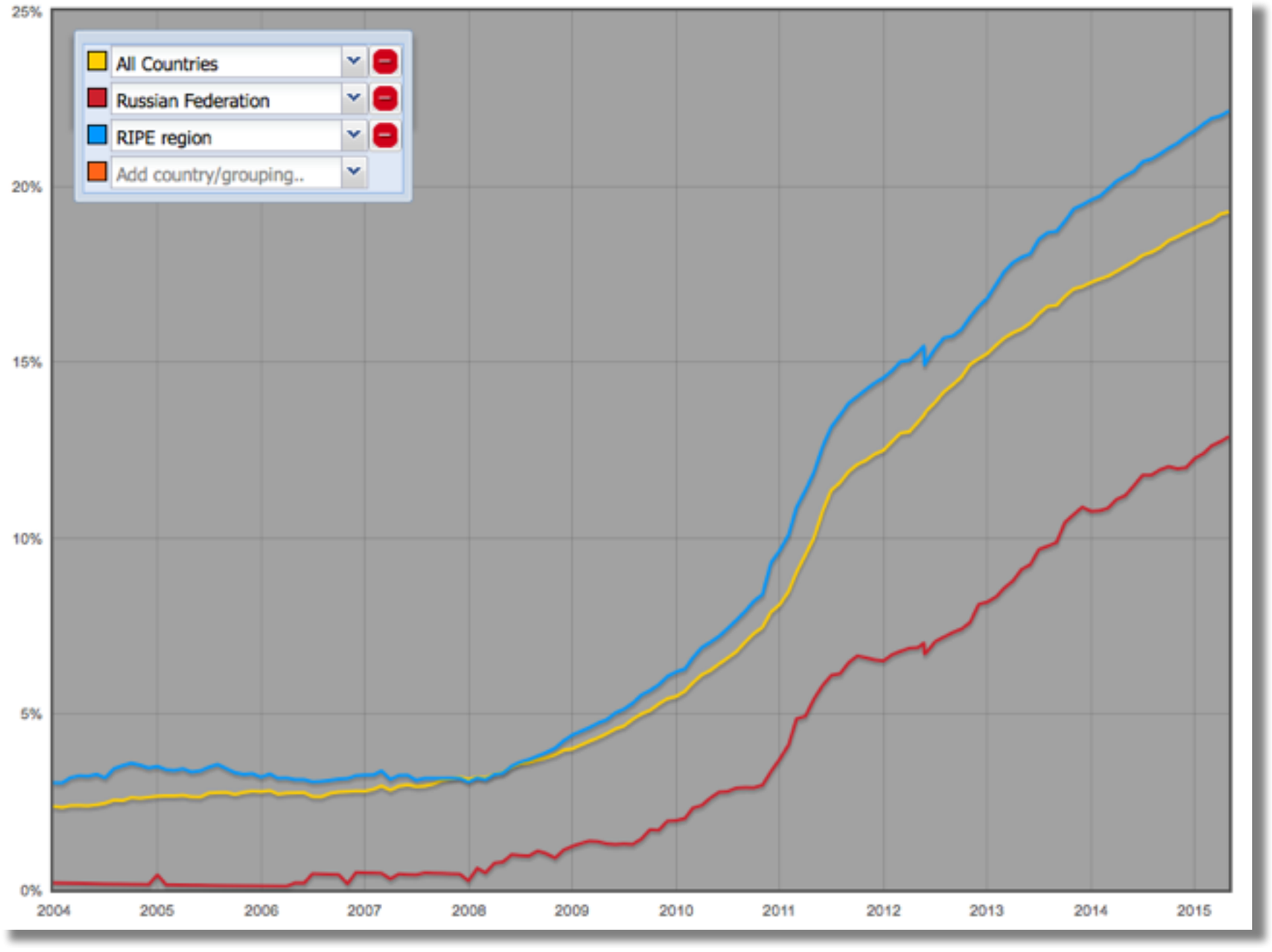
Networks Announcing IPv6



RIPE region 22.15%

Global 19.48%

Russia 12.89%

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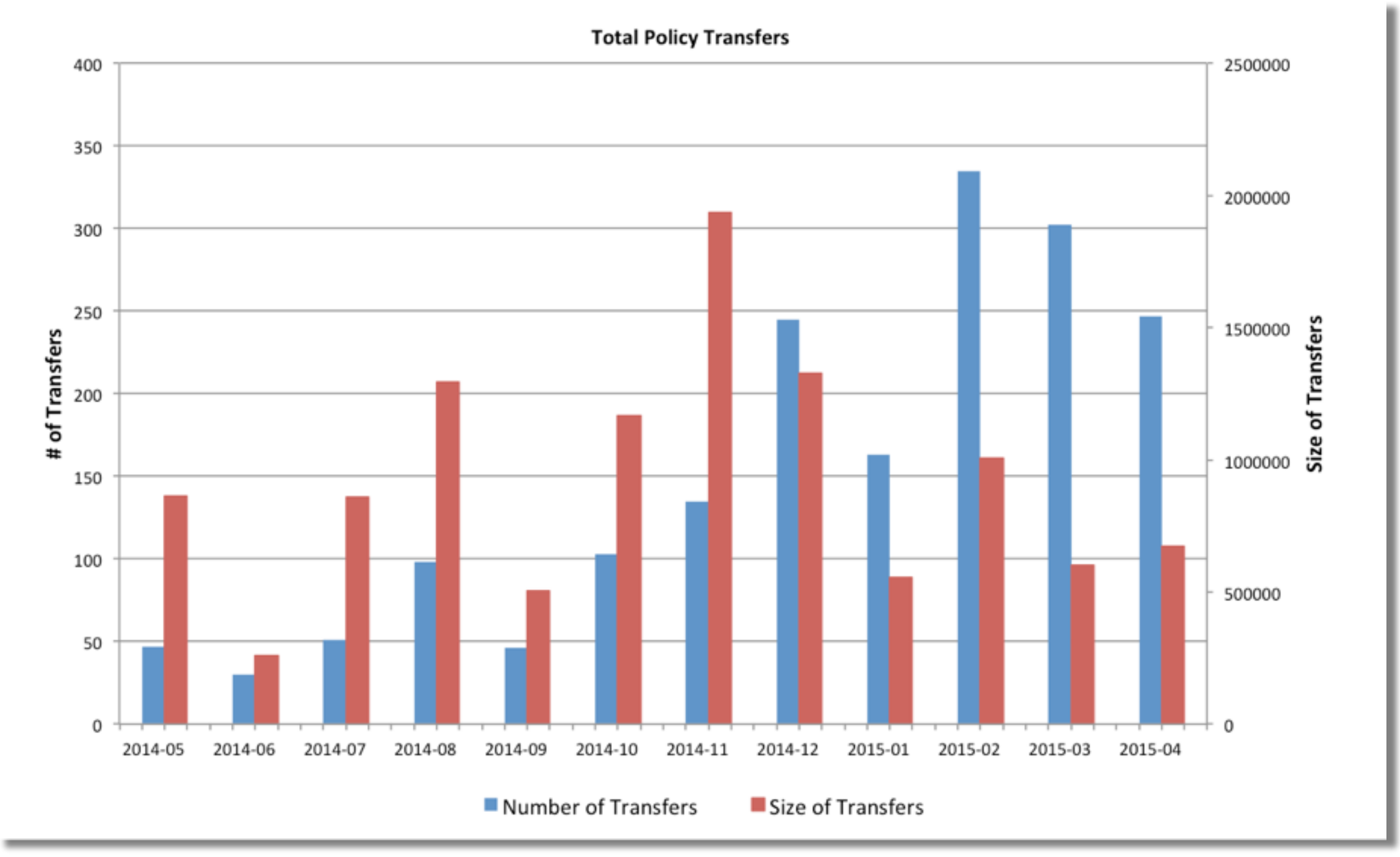
IPv4 Transfers on the Rise



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From the Annual Report 2014

- Financial Overview:
  - Net result of € 3.4 million
  - This will be placed into our reserves tax free
  - Reserves are € 25.3 million (119% of total expenses)
  - Operational expenses were 3% lower than budgeted
  - Staff numbers are 137 FTE (1 FTE over budget)
  - Cost per member is still falling (2% lower than 2013)

Focus in 2015

- Maintaining a strong registry
- Conducting effective outreach and external relations throughout our service region
- Consolidating and improving our entire service offering
- Refining both our internal and external processes to provide further efficiency

Further Focus in 2015

- With so much going on globally, it's important we remain focused on **our** region, and this is being stressed to our staff - our region is the priority!
- A greater presence throughout our region: via member lunches, regional meetings, training, etc.
- With this increased presence, we get greater knowledge of our members' needs
- Working internally to ensure staff is aware of the importance of membership follow-up!

Based on Your Feedback

- We completed our 2013 RIPE NCC Survey actions and published a report:

- Improved DB and integration with LIR portal
- Enhanced support via phone, LiveChat and language
- Simplified GM registration and voting procedures
- Restructured website and improved search functionality
- Increased involvement with academic community
- Strengthened our relationship with governments and LEAs
- Expanded our e-learning opportunities
- Translated (RU, Arabic) summaries of current proposals
- https://www.ripe.net/participate/member-support/surveys/

Based on Feedback

- The latest feedback shows we are on track but there is more work to be done:
  - Continue with accountability and transparency efforts
  - Ensure value for money for all members
  - Promote wider involvement for both GM and PDP
  - Further simplify procedures where possible
  - Ensure engagement throughout the service region
  - Translations valued but costs need to be contained
  - Maintain high training standards (new RIPE NCC Academy IPv6 Training Course in early June)

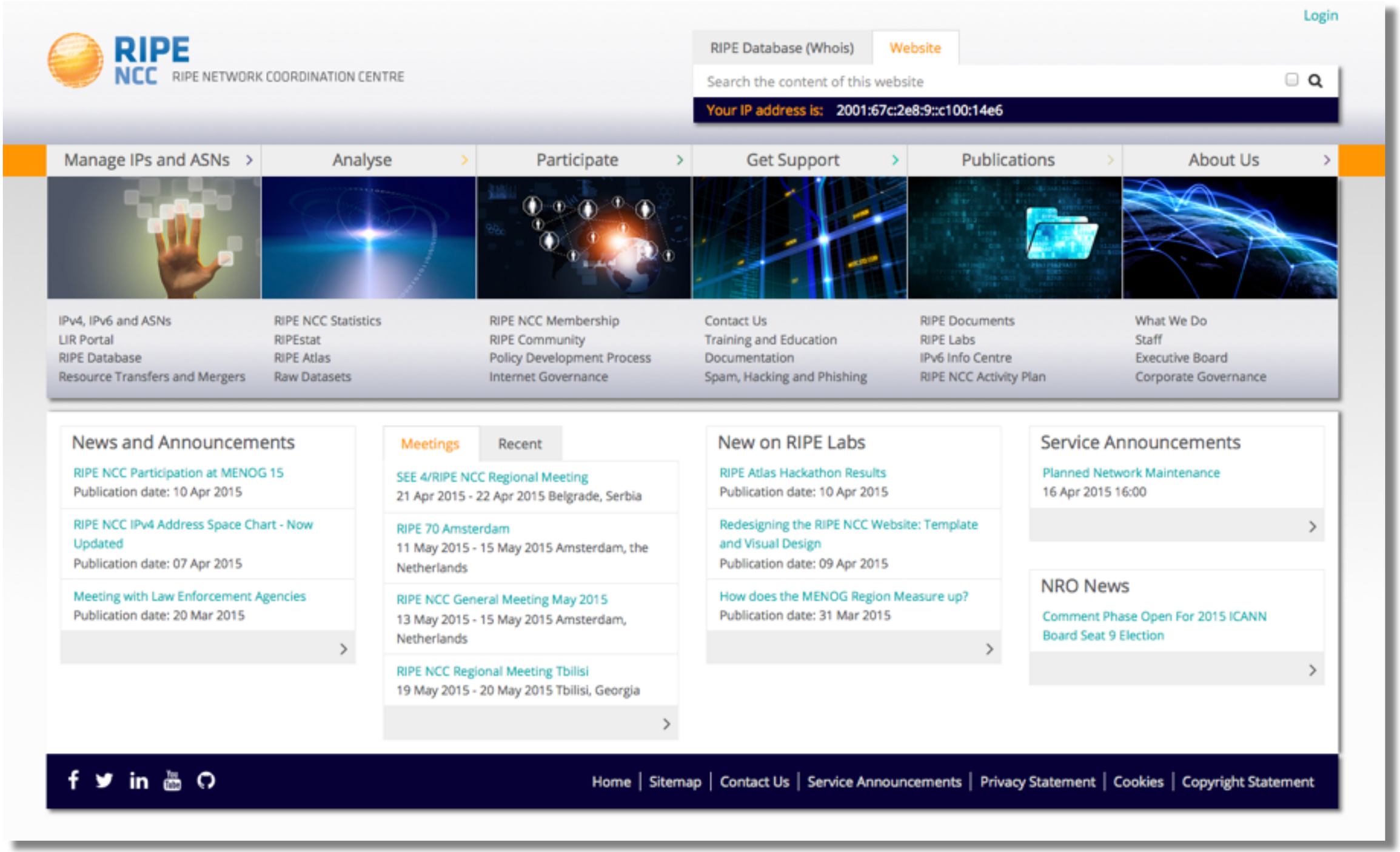
Based on your Feedback

- This engagement and feedback approach works and we will continue with it
- In mid-2016 we look forward to hearing more of your feedback via our large-scale online survey
- We appreciate feedback at all times through all our channels:
  - RIPE NCC-organised meetings
  - Member lunches and training courses
  - Assisted Registry Checks (ARC)
  - Online, mailing lists, social media, etc.

RIPE NCC Website Redesign

- Redesign based on user feedback and testing
- Three main areas of improvement:
  - More intuitive navigational structure that makes it easier to find information
  - Improved search functionality
  - Updated, more modern visual design

RIPE NCC Website Redesign

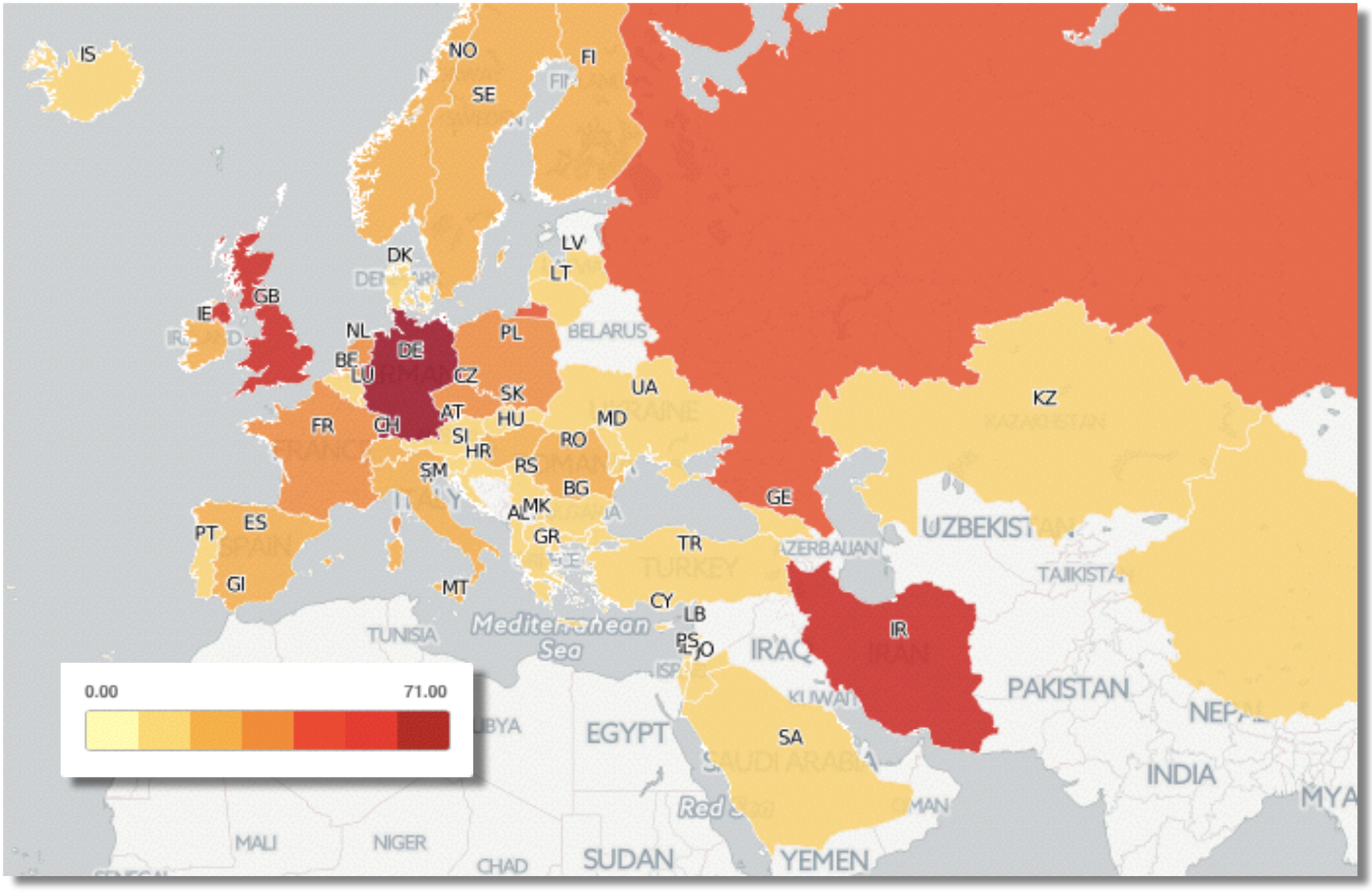


RIPE NCC General Meeting

- GM held in Amsterdam during RIPE 70 on 13 May
- 2016 Charging Scheme was adopted
  - €1,400 per annum (€200 down from 2015 fee)
- RIPE NCC Executive Board elections
  - two vacant seats filled by Dmitry Burkov and János Zsakó
- GM rejected proposed additional €50 charge per ASN
- **Your direction is essential - please participate and vote in GMs!**

Direct Feedback Through Voting

- 590 GM vote registrations from 49 countries



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Questions